NDIS-ready curriculum to support the growing workforce

8 August 2019
The context

Introduction of NDIS

Ageing population

Commitment to addressing family violence and mental health

Unprecedented workforce growth and transformation

Health Care and Social Assistance Industry

Largest workforce in Australia – employment level of 1,680,900 as at May 2018

Fastest growing workforce in Australia – employment level predicted to grow by 250,300 by May 2023 which equates to:

- More than double the growth expected in second fastest growing industry (Construction)
- More than the combined growth of the second and third fastest growing industries (Construction + Education and Training)
FSSI’s consultations with the sector and Experts by Experience confirmed that existing training for care workers was:

- Too narrow
- Repetitive
- Missing key content
- At arms length from lived experience
The solution

New curriculum products

Key Inputs
- Co-designed with Experts by Experience
- Informed by Knowledge Reviews in five key areas

Content Types
- Microcredentials
- Virtual Reality Content
- Videos
The approach

Listen

Experts by Experience – including people who access services and supports and their carers, disability and aged care practitioners

Learn

Literature reviews undertaken in five key knowledge areas:
- Ethics of care
- Human Rights Led Practice
- Power and Abuse
- Enabling Technologies
- Working with Diverse People

Lead

High quality, accessible curriculum – shaped by Experts by Experience and informed by research – that prepares students to work in the new NDIS consumer directed care environment

Discussion:

• How is this different to the traditional VE approach?
• What were some of the stand out moments of the project?
• How have the students found the new curriculum?
The approach: partners
The implications

• There is enormous value in working with Experts by Experience to build new curriculum products that meet the needs of this growing workforce.

• But this is just the beginning...

• The social service sector continues to grow and change at a rapid pace.

• We need to continue to hear from and listen to Experts by Experience to build the high quality social service sector workforce of the future that we will all – at some point in our lives – rely on.

“Just wanted to say that you do a great job of this, I feel very comfortable. I am learning lots and very much enjoying the course” – Cert III student, August 2019

“Also wanted to let you know you’re doing an awesome job teaching the new curriculum! I feel I am gaining in depth knowledge so far” – Cert III student, August 2019.