

Human Resources

Workers' Compensation One-Day Course One-day course for Term 4 2019

All sessions are full day workshops starting at 9:00am and finishing approximately at 4:00pm. Morning tea and lunch will be provided. You are welcome to register for a session outside of your region if this is more suitable.

About the program

The session will provide you with the key information needed to proactively manage a Worker's Compensation claim. There are many elements to managing a claim and each role within the scheme plays a different part to achieve an early return to work. This is a great short course for anyone new to claims management, anyone who has received a new claim for the first time or as a refresher for experienced staff.

The one-day session will cover:

- Introduction to claims, including policy and procedures
- Return to Work, including identifying suitable duties
- The importance of planning, consulting and communication
- Occupational Rehabilitation Services

Who can attend?

The program is open to Department of Education and Training (DET) employees who have been appointed by Workplace Managers as the Return to Work Coordinators and /or manage workers' compensation claims.

Enrolment

Choose the Region and location. The hyperlink will open directly to your eduPay login. Once logged in you will then be automatically directed to the LearnED booking, allowing you to register for the training. Please note the registration will be forwarded to your Principal or Manager for approval.

Course dates Term 4 2019

Melbourne CBD

Friday 15 November

Wednesday 18 December

South-Eastern Victoria Region

<u>Dandenong – Monday 25 November</u>

<u>Dandenong – Thursday 12 December</u>

North-Eastern Victoria Region

Glen Waverley - Tuesday 29 October

Benalla - Friday 22 November

South-Western Victoria Region

<u>Geelong – Wednesday 6 November</u>

Melton - Monday 16 December

North-West Victoria Region

Bendigo – Tuesday 26 November

Swan Hill - Friday 29 November