**Victorian Purchasing Guide**

**for**

**CHC Community Services  
Training Package**

**Release 4.0**

**July 2021**

© State of Victoria (Department of Education and Training) 2021.

Copyright of this material is reserved to the Crown in the right of the State of Victoria. This work is licensed under a Creative Commons Attribution-NoDerivs 3.0 Australia licence (See [Creative Commons](http://creativecommons.org/licenses/by-nd/3.0/au/) for more information). You are free to use, copy and distribute to anyone in its original form as long as you attribute Higher Education and Skills, Department of Education and Training (DET) as the author, and you license any derivative work you make available under the same licence.

**Disclaimer**

In compiling the information contained in and accessed through this resource, the Department of Education and Training has used its best endeavours to ensure that the information is correct and current at the time of publication but takes no responsibility for any error, omission or defect therein.

To the extent permitted by law, DET, its employees, agents and consultants exclude all liability for any loss or damage (including indirect, special or consequential loss or damage) arising from the use of, or reliance on the information contained herein, whether caused or not by any negligent act or omission. If any law prohibits the exclusion of such liability, DET limits its liability to the extent permitted by law, for the resupply of the information.

**Third party sites**

This resource may contain links to third party websites and resources. DET is not responsible for the condition or content of these sites or resources as they are not under its control.

Third party material linked from this resource is subject to the copyright conditions of the third party. Users will need to consult the copyright notice of the third party sites for conditions of usage.

Victorian Purchasing Guide ⎯ Release History

**Note**: RTOs should refer to the National Register for the detail of changes made in each Release. (See [National Register](https://training.gov.au/Home/Tga) for more information)

| Training Package Release | **Date VPG Approved** | | Comments |
| --- | --- | --- | --- |
| CHC Community Services Training Package  Release 4.0 | | 28 July 2021 | This Victorian Purchasing Guide reflects the changes made to CHC Community Services Training Package in the major Release 4.0 (May 2021) and the minor Release 3.4 (March 2021)  **Release 4.0**  This release includes:   * The revised *CHC42221 Certificate IV in Housing* and associated units of competency, and * Two new units of competency * CHCSOH024 Support sustainable tenancies * CHCFIN005 Responsible service of online wagering   *Note nominal hours are yet to be allocated to the unit CHCFIN005 Responsible service of online wagering pending further advice.*  **Minor Release 3.4**  This release includes deletion of 3 'zero use' units of competency:   * CHCDFV014 Provide programs for people who have been subjected to domestic and family violence * CHCECD004 Establish and monitor Australian Apprenticeship arrangements * CHCLAH007 Conduct a program for children and young people with special needs |
| CHC Community Services Training Package  Release 3.0 | | 4 March 2016 | This Victorian Purchasing Guide reflects the changes made to CHC Community Services Training Package Release 3. It includes qualifications in the following industry sectors:  It includes qualifications and units of competency for:   * Career Development and Employment Services * Celebrancy * Family Services, comprising: * cross sector family services units * children’s contact services * counselling and relationship counselling * family dispute resolution * financial counselling * mediation * relationship education * statutory child protection (Graduate Certificate only – other qualifications have been endorsed through previous submissions) * cross-sector areas – group work, additional client care and support units, additional professional practice units   Please refer to CHC Community Services Training Package Release 3.0 on the [National Register](http://training.gov.au/) for further details. |
| CHC Community Services Training Package  Release 2.0 | | 22  December 2015 | Release of revised minimum and maximum payable hours for CHC release 1 qualifications due to changed units. |
| CHC Community Services Training Package  Release 2.0 | | 4 November 2015 | This Victorian Purchasing Guide reflects the changes made to CHC Community Services Training Package Release 2. It includes qualifications in the following industry sectors:  It includes qualifications and units of competency for:   * Community Sector & Development * Direct Client care * Cross sector units   In addition to:   * Children's & Youth Services   Please refer to CHC Community Services Training Package Release 2.0 on the [National Register](http://training.gov.au/) for further details.  Please note: this Victorian Purchasing Guide only contains information on components within the CHC Community Services Training Package. For information on components from the CHC08 Community Services Training Package, please refer to the CHC08 Victorian Purchasing Guide. |
| CHC Community Services Training Package  Release No 1.3 | | January 2015 | Editorial update. |
| CHC Community Services Training Package  Release No 1.2 | | 1 Aug 2014 | This Victorian Purchasing Guide reflects the Department of Education and Early Childhood Development (DEECD) adjustment to maximum payable hours for qualifications:   * CHC50113 Diploma of Early Childhood Education and Care * CHC50213 Diploma of School Age Education and Care * CHC50313 Diploma of Child, Youth and Family Intervention * CHC50413 Diploma of Youth Work |
| CHC Community Services Training Package  Release No 1, 1.1.& 1.2 | | 7 Feb 2014 | This Victorian Purchasing Guide reflects the changes made to CHC Community Services Training Package Release 1, 1.1 and 1.2. It includes qualifications in the following industry sectors:   * Children’s Services * Education Support * Youth Work * Youth Justice * Child, Youth and Family Intervention   Please refer to CHC Community Services Training Package Release 1.2 on the [National Register](http://training.gov.au/) for further details.  Please note: this Victorian Purchasing Guide only contains information on components within the CHC Community Services Training Package. For information on components from the CHC08 Community Services Training Package, please refer to the CHC08 Victorian Purchasing Guide. |

**CHC Community Services Training Package Release 4.0   
Victorian Purchasing Guide**

**CONTENTS**

[INTRODUCTION 2](#_Toc11847573)

[What is a Victorian Purchasing Guide? 2](#_Toc11847574)

[Registration 2](#_Toc11847575)

[Transition 2](#_Toc11847576)

[QUALIFICATIONS 3](#_Toc11847577)

[UNITS OF COMPETENCY AND NOMINAL HOURS 5](#_Toc11847578)

[CONTACTS AND LINKS 2](#_Toc11847579)3

[GLOSSARY 2](#_Toc11847580)5

INTRODUCTION

What is a Victorian Purchasing Guide?

The Victorian Purchasing Guide provides information for use by Registered Training Organisations (RTOs) in the provision of Victorian government subsidised training.

Specifically the Victorian Purchasing Guide provides the following information related to the delivery of nationally endorsed Training Packages in Victoria:

* The maximum and minimum payable hours available for each qualification.
* Nominal hours for each unit of competency within the Training Package.

Registration

RTOs must be registered by either the Victorian Registration and Qualifications Authority (VRQA) or the Australian Skills Qualification Authority (ASQA) regulatory body to be eligible to issue qualifications and Statements of Attainment under the Australian Qualifications Framework (AQF).

The VRQA is the regulatory authority in Victoria responsible for the registration of Vocational Education and Training (VET) providers who offer courses to domestic students in Victoria only.

ASQA is the regulatory authority responsible for the registration of VET providers who offer training in Victoria, nationally and / or internationally.

Transition

The relationship between new units and any superseded or replaced units from the previous version of **CHC Community Services Training Package Release 4.0** is provided in theTraining PackageCompanionVolume Implementation Guide. (See [Companion Volumes](https://vetnet.education.gov.au/Pages/default.aspx) for more information).

Information regarding transition arrangements can be obtained from the state or national VET Regulatory Authority (see Contacts and Links section).

RTOs must ensure that all training and assessment leading to issuance of qualifications or Statements of Attainment from the **CHC Community Services Training Package Release 4.0** is conducted against the Training Package units of competency and complies with the assessment requirements.

QUALIFICATIONS

| **Code** | **Title** | **Minimum Payable Hours** | **Maximum Payable Hours** |
| --- | --- | --- | --- |
| CHC14015 | Certificate I in Active Volunteering | 157 | 165 |
| [CHC22015](file:///C:/Users/wdowe/AppData/Local/Microsoft/Windows/Temporary%20Internet%20Files/Content.MSO/71D7322C.xlsx#Sheet1!A55) | Certificate II in Community Services | 299 | 315 |
| [CHC24015](file:///C:/Users/wdowe/AppData/Local/Microsoft/Windows/Temporary%20Internet%20Files/Content.MSO/71D7322C.xlsx#Sheet1!A90) | Certificate II in Active Volunteering | 195 | 205 |
| CHC30113 | Certificate III in Early Childhood Education and Care | 844 | 888 |
| CHC30213 | Certificate III in Education Support | 478 | 608 |
| [CHC32015](file:///C:/Users/wdowe/AppData/Local/Microsoft/Windows/Temporary%20Internet%20Files/Content.MSO/71D7322C.xlsx#Sheet1!A120) | Certificate III in Community Services | 589 | 620 |
| [CHC33015](file:///C:/Users/wdowe/AppData/Local/Microsoft/Windows/Temporary%20Internet%20Files/Content.MSO/71D7322C.xlsx#Sheet1!A178) | Certificate III in Individual Support | 679 | 715 |
| [CHC34015](file:///C:/Users/wdowe/AppData/Local/Microsoft/Windows/Temporary%20Internet%20Files/Content.MSO/71D7322C.xlsx#Sheet1!A270) | Certificate III in Active Volunteering | 423 | 445 |
| CHC40113 | Certificate IV in School Age Education and Care | 863 | 908 |
| CHC40213 | Certificate IV in Education Support | 751 | 790 |
| CHC40313 | Certificate IV in Child, Youth and Family Intervention | 822 | 865 |
| CHC40413 | Certificate IV in Youth Work | 988 | 1040 |
| CHC40513 | Certificate IV in Youth Justice | 812 | 855 |
| CHC41015 | Certificate IV in Celebrancy | 727 | 765 |
| CHC41115 | Certificate IV in Employment Services | 817 | 860 |
| CHC41215 | Certificate IV in Career Development | 836 | 880 |
| CHC42015 | Certificate IV in Community Services | 884 | 930 |
| [CHC42115](file:///C:/Users/wdowe/AppData/Local/Microsoft/Windows/Temporary%20Internet%20Files/Content.MSO/71D7322C.xlsx#Sheet1!A464) | Certificate IV in Community Development | 931 | 980 |
| CHC42221 | Certificate IV in Housing | 865 | 955 |
| [CHC42315](file:///C:/Users/wdowe/AppData/Local/Microsoft/Windows/Temporary%20Internet%20Files/Content.MSO/71D7322C.xlsx#Sheet1!A586) | Certificate IV in Chaplaincy and Pastoral Care | 808 | 850 |
| [CHC43015](file:///C:/Users/wdowe/AppData/Local/Microsoft/Windows/Temporary%20Internet%20Files/Content.MSO/71D7322C.xlsx#Sheet1!A636) | Certificate IV in Ageing Support | 1188 | 1250 |
| [CHC43115](file:///C:/Users/wdowe/AppData/Local/Microsoft/Windows/Temporary%20Internet%20Files/Content.MSO/71D7322C.xlsx#Sheet1!A686) | Certificate IV in Disability | 884 | 930 |
| [CHC43215](file:///C:/Users/wdowe/AppData/Local/Microsoft/Windows/Temporary%20Internet%20Files/Content.MSO/71D7322C.xlsx#Sheet1!A789) | Certificate IV in Alcohol and Other Drugs | 1252 | 1318 |
| [CHC43315](file:///C:/Users/wdowe/AppData/Local/Microsoft/Windows/Temporary%20Internet%20Files/Content.MSO/71D7322C.xlsx#Sheet1!A876) | Certificate IV in Mental Health | 860 | 905 |
| [CHC43415](file:///C:/Users/wdowe/AppData/Local/Microsoft/Windows/Temporary%20Internet%20Files/Content.MSO/71D7322C.xlsx#Sheet1!A959) | Certificate IV in Leisure and Health | 1002 | 1055 |
| [CHC43515](file:///C:/Users/wdowe/AppData/Local/Microsoft/Windows/Temporary%20Internet%20Files/Content.MSO/71D7322C.xlsx#Sheet1!A1016) | Certificate IV in Mental Health Peer Work | 808 | 850 |
| [CHC44015](file:///C:/Users/wdowe/AppData/Local/Microsoft/Windows/Temporary%20Internet%20Files/Content.MSO/71D7322C.xlsx#Sheet1!A1093) | Certificate IV in Coordination of volunteer programs | 627 | 660 |
| CHC50113 | Diploma of Early Childhood Education and Care | 1898 | 1998 |
| CHC50213 | Diploma of School Age Education and Care | 1886 | 1985 |
| CHC50313 | Diploma of Child, Youth and Family Intervention | 1019 | 1073 |
| CHC50413 | Diploma of Youth Work | 1468 | 1545 |
| CHC50513 | Diploma of Youth Justice | 931 | 980 |
| CHC51015 | Diploma of Counselling | 1121 | 1180 |
| CHC51115 | Diploma of Financial Counselling | 1363 | 1435 |
| CHC52015 | Diploma of Community Services | 1330 | 1400 |
| [CHC52115](file:///C:/Users/wdowe/AppData/Local/Microsoft/Windows/Temporary%20Internet%20Files/Content.MSO/71D7322C.xlsx#Sheet1!E1322) | Diploma of Community Development | 1169 | 1230 |
| [CHC53215](file:///C:/Users/wdowe/AppData/Local/Microsoft/Windows/Temporary%20Internet%20Files/Content.MSO/71D7322C.xlsx#Sheet1!A1398) | Diploma of Alcohol and Other Drugs | 1632 | 1718 |
| [CHC53315](file:///C:/Users/wdowe/AppData/Local/Microsoft/Windows/Temporary%20Internet%20Files/Content.MSO/71D7322C.xlsx#Sheet1!A1480) | Diploma of Mental Health | 1520 | 1600 |
| [CHC53415](file:///C:/Users/wdowe/AppData/Local/Microsoft/Windows/Temporary%20Internet%20Files/Content.MSO/71D7322C.xlsx#Sheet1!A1548) | Diploma of Leisure and Health | 1492 | 1570 |
| [CHC62015](file:///C:/Users/wdowe/AppData/Local/Microsoft/Windows/Temporary%20Internet%20Files/Content.MSO/71D7322C.xlsx#Sheet1!A1616) | Advanced Diploma of Community Sector Management | 1097 | 1155 |
| CHC81015 | Graduate Diploma of Relationship Counselling | 779 | 820 |
| CHC81115 | Graduate Diploma of Family Dispute Resolution | 675 | 710 |
| CHC81215 | Graduate Certificate in Statutory Child Protection | 793 | 835 |
| CHC81315 | Graduate Certificate in Career Development Practice | 456 | 480 |
| [CHC82015](file:///C:/Users/wdowe/AppData/Local/Microsoft/Windows/Temporary%20Internet%20Files/Content.MSO/71D7322C.xlsx#Sheet1!A1679) | Graduate Certificate in Client Assessment and Case Management | 713 | 750 |

UNITS OF COMPETENCY AND NOMINAL HOURS

| Unit Code | Unit Title | Nominal Hours |
| --- | --- | --- |
| CHCADV001 | Facilitate the interests and rights of clients | 100 |
| CHCADV002 | Provide advocacy and representation services | 80 |
| CHCADV003 | Represent clients in court | 75 |
| CHCADV004 | Represent organisation in court or tribunal | 75 |
| CHCADV005 | Provide systems advocacy services | 90 |
| CHCAGE001 | Facilitate the empowerment of older people | 50 |
| CHCAGE002 | Implement falls prevention strategies | 40 |
| CHCAGE003 | Coordinate services for older people | 80 |
| CHCAGE004 | Implement interventions with older people at risk | 80 |
| CHCAGE005 | Provide support to people living with dementia | 65 |
| CHCAGE006 | Provide food services | 20 |
| CHCAOD001 | Work in an alcohol and other drugs context | 80 |
| CHCAOD002 | Work with clients who are intoxicated | 50 |
| CHCAOD003 | Provide needle and syringe services | 50 |
| CHCAOD004 | Assess needs of clients with alcohol and other drugs issues | 135 |
| CHCAOD005 | Provide alcohol and other drugs withdrawal services | 150 |
| CHCAOD006 | Provide interventions for people with alcohol and other drugs issues | 70 |
| CHCAOD007 | Develop strategies for alcohol and other drugs relapse prevention and management | 55 |
| CHCAOD008 | Provide advanced interventions to meet the needs of clients with alcohol and other drugs issues | 90 |
| CHCAOD009 | Develop and review individual alcohol and other drugs treatment plans | 75 |
| CHCCCS001 | Address the needs of people with chronic disease | 75 |
| CHCCCS002 | Assist with movement | 25 |
| CHCCCS003 | Increase the safety of individuals at risk of suicide | 110 |
| CHCCCS004 | Assess co-existing needs | 80 |
| CHCCCS005 | Conduct individual assessments | 45 |
| CHCCCS006 | Facilitate individual service planning and delivery | 120 |
| CHCCCS007 | Develop and implement service programs | 100 |
| CHCCCS008 | Develop strategies to address unmet needs | 65 |
| CHCCCS009 | Facilitate responsible behaviour | 40 |
| CHCCCS010 | Maintain a high standard of service | 30 |
| CHCCCS011 | Meet personal support needs | 60 |
| CHCCCS012 | Prepare and maintain beds | 15 |
| CHCCCS013 | Provide basic foot care | 25 |
| CHCCCS014 | Provide brief interventions | 75 |
| CHCCCS015 | Provide individualised support | 30 |
| CHCCCS016 | Respond to client needs | 60 |
| CHCCCS017 | Provide loss and grief support | 55 |
| CHCCCS018 | Provide suicide bereavement support | 50 |
| CHCCCS019 | Recognise and respond to crisis situations | 45 |
| CHCCCS020 | Respond effectively to behaviours of concern | 20 |
| CHCCCS021 | Respond to suspected abuse | 60 |
| CHCCCS022 | Facilitate independent travel | 40 |
| CHCCCS023 | Support independence and wellbeing | 80 |
| CHCCCS024 | Support individuals with autism spectrum disorder | 50 |
| CHCCCS025 | Support relationships with carers and families | 70 |
| CHCCCS026 | Transport individuals | 20 |
| CHCCCS027 | Visit client residence | 50 |
| CHCCCS028 | Provide client-centred support to people in crisis | 70 |
| CHCCCS029 | Work with involuntary and mandated clients | 70 |
| CHCCCS030 | Determine and respond to carer needs | 50 |
| CHCCDE001 | Support participative planning processes | 50 |
| CHCCDE002 | Develop and implement community programs | 125 |
| CHCCDE003 | Work within a community development framework | 65 |
| CHCCDE004 | Implement participation and engagement strategies | 85 |
| CHCCDE005 | Develop and support relevant community resources | 120 |
| CHCCDE006 | Work to empower Aboriginal and/or Torres Strait Islander communities | 30 |
| CHCCDE007 | Develop and provide community projects | 70 |
| CHCCDE008 | Support community action | 90 |
| CHCCDE009 | Develop and support community leadership | 90 |
| CHCCDE010 | Develop and lead community engagement strategies to enhance participation | 70 |
| CHCCDE011 | Implement community development strategies | 70 |
| CHCCDE012 | Work within organisation and government structures to enable community development outcomes | 95 |
| CHCCDE013 | Establish and develop community organisations or social enterprises | 90 |
| CHCCDE014 | Facilitate the development of community capacity to manage place making | 150 |
| CHCCDE015 | Develop and implement a community renewal plan | 150 |
| CHCCDE016 | Deliver emergency relief services | 50 |
| CHCCEL001 | Develop sustainable celebrancy practice | 70 |
| CHCCEL002 | Establish client celebrancy needs | 80 |
| CHCCEL003 | Research, design and organise ceremonies | 100 |
| CHCCEL004 | Prepare for, present and evaluate ceremonies | 60 |
| CHCCEL005 | Establish and maintain marriage celebrancy practice | 35 |
| CHCCEL006 | Interview clients and plan marriage ceremonies | 70 |
| CHCCEL007 | Prepare for, present and evaluate marriage ceremonies | 40 |
| CHCCEL008 | Plan, present and evaluate funeral and memorial ceremonies | 65 |
| CHCCOM001 | Provide first point of contact | 35 |
| CHCCOM002 | Use communication to build relationships | 55 |
| CHCCOM003 | Develop workplace communication strategies | 100 |
| CHCCOM004 | Present information to stakeholder groups | 80 |
| CHCCOM005 | Communicate and work in health or community services | 30 |
| CHCCOM006 | Establish and manage client relationships | 35 |
| CHCCSL001 | Establish and confirm the counselling relationship | 100 |
| CHCCSL002 | Apply specialist interpersonal and counselling interview skills | 60 |
| CHCCSL003 | Facilitate the counselling relationship and process | 120 |
| CHCCSL004 | Research and apply personality and development theories | 50 |
| CHCCSL005 | Apply learning theories in counselling | 65 |
| CHCCSL006 | Select and use counselling therapies | 70 |
| CHCCSL007 | Support counselling clients in decision-making processes | 120 |
| CHCCSM001 | Facilitate goal directed planning | 90 |
| CHCCSM002 | Implement case management practice | 90 |
| CHCCSM003 | Work with carers and/or families in complex situations | 80 |
| CHCCSM004 | Coordinate complex case requirements | 75 |
| CHCCSM005 | Develop, facilitate and review all aspects of case management | 75 |
| CHCCSM006 | Provide case management supervision | 120 |
| CHCCSM007 | Undertake case management in a child protection framework | 70 |
| CHCCSM008 | Undertake advanced client assessment | 90 |
| CHCDEV001 | Confirm client developmental status | 60 |
| CHCDEV002 | Analyse impacts of sociological factors on clients in community work and services | 100 |
| CHCDEV003 | Analyse client information for service planning and delivery | 60 |
| CHCDFV001 | Recognise and respond appropriately to domestic and family violence | 50 |
| CHCDFV002 | Provide support to children affected by domestic and family violence | 70 |
| CHCDFV003 | Promote community awareness of domestic and family violence | 50 |
| CHCDFV004 | Provide domestic and family violence support in Aboriginal and Torres Strait Islander communities | 60 |
| CHCDFV005 | Provide domestic and family violence support in non-English speaking background communities | 70 |
| CHCDFV006 | Counsel clients affected by domestic and family violence | 70 |
| CHCDFV007 | Work with users of violence to effect change | 70 |
| CHCDFV008 | Manage responses to domestic and family violence in family work | 70 |
| CHCDFV009 | Establish change promoting relationship with users of domestic and family violence | 30 |
| CHCDFV010 | Promote accountability and assist users of domestic and family violence to accept responsibility | 60 |
| CHCDFV011 | Establish and maintain the safety of people who have experienced domestic and family violence | 40 |
| CHCDFV012 | Make safety plans with people who have been subjected to domestic and family violence | 30 |
| CHCDFV013 | Manage domestic and family violence screening and risk assessment processes | 70 |
| CHCDIS001 | Contribute to ongoing skills development using a strengths-based approach | 40 |
| CHCDIS002 | Follow established person-centred behaviour supports | 50 |
| CHCDIS003 | Support community participation and social inclusion | 60 |
| CHCDIS004 | Communicate using augmentative and alternative communication strategies | 60 |
| CHCDIS005 | Develop and provide person-centred service responses | 135 |
| CHCDIS006 | Develop and promote positive person-centred behaviour supports | 85 |
| CHCDIS007 | Facilitate the empowerment of people with disability | 100 |
| CHCDIS008 | Facilitate community participation and social inclusion | 60 |
| CHCDIS009 | Facilitate ongoing skills development using a person-centred approach | 50 |
| CHCDIS010 | Provide person-centred services to people with disability with complex needs | 90 |
| CHCDIV001 | Work with diverse people | 40 |
| CHCDIV002 | Promote Aboriginal and/or Torres Strait Islander cultural safety | 25 |
| CHCDIV003 | Manage and promote diversity | 80 |
| CHCDSP001 | Facilitate dispute resolution in the family law context | 70 |
| CHCDSP002 | Adhere to ethical standards in family dispute resolution | 60 |
| CHCDSP003 | Support the safety of vulnerable parties in family dispute resolution | 65 |
| CHCECD001 | Analyse and apply information that supports employment and career development | 65 |
| CHCECD002 | Deliver and monitor contracted employment services | 60 |
| CHCECD003 | Promote job seekers to employers | 60 |
| CHCECD005 | Deliver employment services to employers | 40 |
| CHCECD006 | Develop and monitor employment plans | 55 |
| CHCECD007 | Maximise participation in work by people with disability | 55 |
| CHCECD008 | Deliver services consistent with a career development framework | 70 |
| CHCECD009 | Conduct career guidance interviews | 70 |
| CHCECD010 | Provide support to people in career transition | 100 |
| CHCECD011 | Manage quality in career development practice | 75 |
| CHCECE001 | Develop cultural competence | 70 |
| CHCECE002 | Ensure the health and safety of children | 63 |
| CHCECE003 | Provide care for children | 70 |
| CHCECE004 | Promote and provide healthy food and drinks | 35 |
| CHCECE005 | Provide care for babies and toddlers | 60 |
| CHCECE006 | Support behaviour of children and young people | 30 |
| CHCECE007 | Develop positive and respectful relationships with children | 70 |
| CHCECE009 | Use an approved learning framework to guide practice | 70 |
| CHCECE010 | Support the holistic development of children in early childhood | 70 |
| CHCECE011 | Provide experiences to support children's play and learning | 40 |
| CHCECE012 | Support children to connect with their world | 40 |
| CHCECE013 | Use information about children to inform practice | 40 |
| CHCECE014 | Comply with family day care administration requirements | 30 |
| CHCECE015 | Attend to daily functions in home based child care | 35 |
| CHCECE016 | Establish and maintain a safe and healthy environment for children | 50 |
| CHCECE017 | Foster the holistic development and wellbeing of the child in early childhood | 240 |
| CHCECE018 | Nurture creativity in children | 80 |
| CHCECE019 | Facilitate compliance in an education and care service | 120 |
| CHCECE020 | Establish and implement plans for developing cooperative behaviour | 50 |
| CHCECE021 | Implement strategies for the inclusion of all children | 50 |
| CHCECE022 | Promote children's agency | 80 |
| CHCECE023 | Analyse information to inform learning | 70 |
| CHCECE024 | Design and implement the curriculum to foster children's learning and development | 170 |
| CHCECE025 | Embed sustainable practices in service operations | 60 |
| CHCECE026 | Work in partnership with families to provide appropriate education and care for children | 70 |
| CHCECE027 | Promote equity in access to the service | 40 |
| CHCECE028 | Collaborate with families to plan service and supports | 60 |
| CHCECE029 | Respond to problems and complaints about the service | 40 |
| CHCEDS001 | Comply with legislative, policy and industrial requirements in the education environment | 35 |
| CHCEDS002 | Assist in implementation of planned educational programs | 40 |
| CHCEDS003 | Contribute to student education in all developmental domains | 50 |
| CHCEDS004 | Contribute to organisation and management of classroom or centre | 30 |
| CHCEDS005 | Support the development of literacy and oral language skills | 55 |
| CHCEDS006 | Support the development of numeracy skills | 50 |
| CHCEDS007 | Work effectively with students and colleagues | 40 |
| CHCEDS008 | Comply with school administrative requirements | 30 |
| CHCEDS009 | Communicate with parents, students and colleagues in Aboriginal or Torres Strait Islander language | 40 |
| CHCEDS010 | Work effectively as an Aboriginal or Torres Strait Islander education worker | 40 |
| CHCEDS011 | Search and assess online information | 30 |
| CHCEDS012 | Set up and sustain individual and small group learning areas | 18 |
| CHCEDS013 | Use an e-learning management system | 30 |
| CHCEDS014 | Support students with English as a second language | 30 |
| CHCEDS015 | Support development of student research skills | 35 |
| CHCEDS016 | Support learning for students with disabilities in a classroom environment | 35 |
| CHCEDS017 | Contribute to the health and safety of students | 30 |
| CHCEDS018 | Support students with additional needs in the classroom environment | 30 |
| CHCEDS019 | Support students' mathematics learning | 45 |
| CHCEDS020 | Support students' literacy learning | 40 |
| CHCEDS021 | Assist in facilitation of student learning | 50 |
| CHCEDS022 | Work with students in need of additional support | 50 |
| CHCEDS023 | Supervise students outside the classroom | 40 |
| CHCEDS024 | Use educational strategies to support Aboriginal and/or Torres Strait Islander education | 55 |
| CHCEDS025 | Facilitate learning for students with disabilities | 50 |
| CHCEDS026 | Deliver elements of teaching and learning programs | 45 |
| CHCEDS027 | Support flexible learning in an education environment | 45 |
| CHCEDS028 | Assist in production of language resources | 40 |
| CHCEDS029 | Assist teacher to develop Aboriginal and/or Torres Strait Islander language and culture lessons | 40 |
| CHCEDS030 | Coordinate e-learning programs | 50 |
| CHCEDS031 | Provide support to students with autism spectrum disorder | 50 |
| CHCEDS032 | Support learning and implementation of responsible behaviour | 55 |
| CHCEDU001 | Provide community focused health promotion and prevention strategies | 60 |
| CHCEDU002 | Plan health promotion and community intervention | 75 |
| CHCEDU003 | Provide sexual and reproductive health information to clients | 40 |
| CHCEDU004 | Develop, implement and review sexual and reproductive health education programs | 70 |
| CHCEDU005 | Work with clients to identify financial literacy education needs | 40 |
| CHCEDU006 | Improve clients' fundamental financial literacy skills | 40 |
| CHCEDU007 | Provide group education on consumer credit and debt | 40 |
| CHCEDU008 | Share health information | 50 |
| CHCEDU009 | Provide parenting, health and well-being education | 75 |
| CHCEDU010 | Prepare and evaluate relationship education programs | 40 |
| CHCEDU011 | Work with parents or carers of very young children | 60 |
| CHCEDU012 | Facilitate couple processes in group work | 50 |
| CHCEDU013 | Facilitate adult learning and development | 45 |
| CHCFAM001 | Operate in a family law environment | 75 |
| CHCFAM002 | Work with a child-focused approach | 90 |
| CHCFAM003 | Support people to improve relationships | 60 |
| CHCFAM004 | Facilitate changeovers | 60 |
| CHCFAM005 | Facilitate and monitor contact | 70 |
| CHCFAM006 | Assist families to self-manage contact | 60 |
| CHCFAM007 | Assist clients to develop parenting arrangements | 70 |
| CHCFAM008 | Work within a child inclusive framework | 65 |
| CHCFAM009 | Facilitate family intervention strategies | 75 |
| CHCFAM010 | Provide intervention support to families | 70 |
| CHCFCS001 | Facilitate the family counselling process | 70 |
| CHCFCS002 | Provide relationship counselling | 70 |
| CHCFCS003 | Provide counselling to children and young people | 70 |
| CHCFCS004 | Provide grief and loss counselling | 40 |
| CHCFIN001 | Facilitate the financial counselling process | 85 |
| CHCFIN002 | Identify and apply technical information to assist clients with financial issues | 80 |
| CHCFIN003 | Develop and use financial counselling tools and techniques | 65 |
| CHCFIN004 | Provide rural financial counselling services | 65 |
| CHCFIN005 | Provide responsible online wagering services | TBA |
| CHCGMB001 | Assess the needs of clients with problem gambling issues | 60 |
| CHCGMB002 | Provide counselling for clients with problem gambling issues | 70 |
| CHCGRP001 | Support group activities | 30 |
| CHCGRP002 | Plan and conduct group activities | 70 |
| CHCGRP003 | Plan, facilitate and review psycho-educational groups | 45 |
| CHCGRP004 | Deliver structured programs | 40 |
| CHCGRP005 | Plan and provide group counselling | 60 |
| CHCHCS001 | Provide home and community support services | 50 |
| CHCHCS002 | Coordinate and monitor home based support | 65 |
| CHCINM001 | Meet statutory and organisation information requirements | 110 |
| CHCINM002 | Meet community information needs | 70 |
| CHCLAH001 | Work effectively in the leisure and health industries | 50 |
| CHCLAH002 | Contribute to leisure and health programming | 65 |
| CHCLAH003 | Participate in the planning, implementation and monitoring of individual leisure and health programs | 80 |
| CHCLAH004 | Participate in planning leisure and health programs for clients with complex needs | 50 |
| CHCLAH005 | Incorporate lifespan development and sociological concepts into leisure and health programming | 65 |
| CHCLAH006 | Coordinate planning, implementation and monitoring of leisure and health programs | 100 |
| CHCLAH008 | Provide leisure education | 70 |
| CHCLAH009 | Apply concepts of human psychology to facilitate involvement in leisure programs | 75 |
| CHCLEG001 | Work legally and ethically | 55 |
| CHCLEG002 | Interpret and use legal information | 65 |
| CHCLEG003 | Manage legal and ethical compliance | 80 |
| CHCLLN001 | Respond to client language, literacy and numeracy needs | 45 |
| CHCLLN002 | Support adult language and literacy learning | 45 |
| CHCLLN003 | Support adult numeracy learning | 45 |
| CHCMED001 | Prepare for mediation | 65 |
| CHCMED002 | Facilitate mediation | 75 |
| CHCMED003 | Consolidate and conclude mediation | 50 |
| CHCMGT001 | Develop, implement and review quality framework | 110 |
| CHCMGT002 | Manage partnership agreements with service providers | 150 |
| CHCMGT003 | Lead the work team | 100 |
| CHCMGT004 | Secure and manage funding | 80 |
| CHCMGT005 | Facilitate workplace debriefing and support processes | 120 |
| CHCMGT006 | Coordinate client directed services | 80 |
| CHCMGT007 | Work effectively with the Board of an organisation | 80 |
| CHCMHS001 | Work with people with mental health issues | 80 |
| CHCMHS002 | Establish self-directed recovery relationships | 60 |
| CHCMHS003 | Provide recovery oriented mental health services | 60 |
| CHCMHS004 | Work collaboratively with the care network and other services | 75 |
| CHCMHS005 | Provide services to people with co-existing mental health and alcohol and other drugs issues | 90 |
| CHCMHS006 | Facilitate the recovery process with the person, family and carers | 50 |
| CHCMHS007 | Work effectively in trauma informed care | 40 |
| CHCMHS008 | Promote and facilitate self advocacy | 50 |
| CHCMHS009 | Provide early intervention, health prevention and promotion programs | 75 |
| CHCMHS010 | Implement recovery oriented approaches to complexity | 80 |
| CHCMHS011 | Assess and promote social, emotional and physical wellbeing | 80 |
| CHCMHS012 | Provide support to develop wellness plans and advanced directives | 80 |
| CHCMHS013 | Implement trauma informed care | 80 |
| CHCPAL001 | Deliver care services using a palliative approach | 60 |
| CHCPAL002 | Plan for and provide care services using a palliative approach | 55 |
| CHCPAS001 | Plan for the provision of pastoral and spiritual care | 45 |
| CHCPAS002 | Provide pastoral and spiritual care | 60 |
| CHCPOL001 | Contribute to the review and development of policies | 20 |
| CHCPOL002 | Develop and implement policy | 90 |
| CHCPOL003 | Research and apply evidence to practice | 65 |
| CHCPRP001 | Develop and maintain networks and collaborative partnerships | 80 |
| CHCPRP002 | Collaborate in professional practice | 40 |
| CHCPRP003 | Reflect on and improve own professional practice | 120 |
| CHCPRP004 | Promote and represent the service | 90 |
| CHCPRP005 | Engage with health professionals and the health system | 40 |
| CHCPRP006 | Lead own professional development | 75 |
| CHCPRP007 | Work within a clinical supervision framework | 50 |
| CHCPRT001 | Identify and respond to children and young people at risk | 40 |
| CHCPRT002 | Support the rights and safety of children and young people | 40 |
| CHCPRT003 | Work collaboratively to maintain an environment safe for children and young people | 50 |
| CHCPRT004 | Work effectively in child protection to support children, young people and families | 80 |
| CHCPRT005 | Work within a practice framework | 50 |
| CHCPRT006 | Build professional practice and sectoral expertise | 40 |
| CHCPRT007 | Provide supervision in the community | 50 |
| CHCPRT008 | Provide supervision in a secure system | 60 |
| CHCPRT009 | Provide primary residential care | 90 |
| CHCPRT010 | Work with children and young people with complex trauma and attachment issues and needs | 75 |
| CHCPRT011 | Develop and implement a multi-agency investigation and child risk assessment strategy | 65 |
| CHCPRT012 | Undertake and implement planning with at-risk children and young people and their families | 58 |
| CHCPRT013 | Support the progress and development of young people | 90 |
| CHCPRT014 | Interact with the legal system to protect children | 65 |
| CHCPRT015 | Respond to needs of youth justice clients | 50 |
| CHCPRT016 | Work in the youth justice environment | 55 |
| CHCPRT017 | Support Aboriginal and/or Torres Strait Islander young people in youth justice system | 55 |
| CHCPRT018 | Prepare young people for reintegration | 50 |
| CHCPRT019 | Develop and support youth justice team | 50 |
| CHCPRT020 | Manage complex child protection risk assessments and case strategies | 90 |
| CHCPRT021 | Manage and monitor child protection orders | 80 |
| CHCPRT022 | Develop, implement and monitor safety strategies in child protection work | 70 |
| CHCPRT023 | Plan, implement and monitor provision of out of home care | 60 |
| CHCPRT024 | Promote positive development of children and young people in out of home care | 45 |
| CHCPWK001 | Apply peer work practices in the mental health sector | 35 |
| CHCPWK002 | Contribute to the continuous improvement of mental health services for consumers and carers | 40 |
| CHCPWK003 | Apply lived experience in mental health peer work | 40 |
| CHCPWK004 | Work effectively in consumer mental health peer work | 60 |
| CHCPWK005 | Work effectively with carers as a mental health peer worker | 40 |
| CHCPWK006 | Promote and conduct mental health peer work | 45 |
| CHCSAC001 | Support children to participate in school age care | 50 |
| CHCSAC002 | Develop and implement play and leisure experiences in school age care | 65 |
| CHCSAC003 | Work collaboratively and respectfully with children in school age care | 60 |
| CHCSAC004 | Support the holistic development of children in school age care | 70 |
| CHCSAC005 | Foster the holistic development and wellbeing of the child in school age care | 240 |
| CHCSET001 | Work with forced migrants | 50 |
| CHCSET002 | Undertake bicultural work with forced migrants in Australia | 55 |
| CHCSOH013 | Work with people experiencing or at risk of homelessness | 85 |
| CHCSOH014 | Manage and maintain tenancy agreements and services | 80 |
| CHCSOH015 | Manage housing application and allocation processes | 100 |
| CHCSOH016 | Manage tenancy rent and rental arrears | 70 |
| CHCSOH017 | Manage vacant properties | 60 |
| CHCSOH018 | Respond to property maintenance enquiries | 55 |
| CHCSOH019 | Manage head lease | 45 |
| CHCSOH020 | Develop quality systems in line with registration standards | 50 |
| CHCSOH021 | Work with clients within the social housing system | 50 |
| CHCSOH022 | Develop social housing enterprise opportunities | 50 |
| CHCSOH023 | Acquire properties by purchase or transfer | 50 |
| CHCSOH024 | Support sustainable tenancies | 120 |
| CHCVOL001 | Be an effective volunteer | 25 |
| CHCVOL002 | Lead volunteer teams | 40 |
| CHCVOL003 | Recruit, induct and support volunteers | 70 |
| CHCVOL004 | Manage volunteer workforce development | 60 |
| CHCYTH001 | Engage respectfully with young people | 60 |
| CHCYTH002 | Work effectively with young people in the youth work context | 60 |
| CHCYTH003 | Support young people to create opportunities in their lives | 45 |
| CHCYTH004 | Respond to critical situations | 100 |
| CHCYTH005 | Develop and implement procedures to enable young people to address their needs | 55 |
| CHCYTH006 | Work with young people to establish support networks | 50 |
| CHCYTH007 | Undertake youth work in specific communities | 55 |
| CHCYTH008 | Support young people to take collective action | 55 |
| CHCYTH009 | Support youth programs | 150 |
| CHCYTH010 | Provide services for young people appropriate to their needs and circumstances | 90 |
| CHCYTH011 | Work effectively with young people and their families | 55 |
| CHCYTH012 | Manage service response to young people in crisis | 150 |

CONTACTS AND LINKS

|  |  |  |
| --- | --- | --- |
| **Curriculum Maintenance Manager (CMM)** | | |
| CMM Service Name | The CMM Service is provided on behalf of Higher Education and Skills.  CMM Service Executive Officers can assist with questions on payable and nominal hours. | Name: Autumn Shea  Address: Swinburne University of Technology,  PO Box 218,  Hawthorn VIC 3122  Phone: (03) 9214 8501/5034  Email: [cmmhs@swin.edu.au](mailto:cmmhs@swin.edu.au) |
| **Service Skills Organisation (SSO)** | | |
| SSO Name | This SSO is responsible for developing this **CHC Community Services Training Package** and can be contacted for further information. | Phone: (02) 9392 8100  Email: enquiries@skillsiq.com.au  See [SkillsIQ website](https://www.skillsiq.com.au/) for more information. |
| **National Register for VET in Australia** | | |
| Training.gov.au (TGA) | TGA is the Australian government’s official National Register of information on Training Packages, qualifications, courses, units of competency and RTOs. | See the [National Register](http://training.gov.au/) for more information. |
| **Australian Government** | | |
| Department of Education, Skills and Employment | The Commonwealth Department is responsible for national policies and programmes that help Australians access quality vocational education and training. | See the [Commonwealth Department of Education, Skills and Employment website](https://www.dese.gov.au/) for more information. |
| **State Government** | | |
| Department of Education and Training (DET) | DET is the State Training Authority responsible for supporting implementation of Vocational Education and Training (VET) in Victoria. | (03) 9637 2000  See the [Victorian Department of Education and Training website](http://www.education.vic.gov.au/) for more information. |
| **National VET Regulatory Authority** | | |
| Australian Skills Quality Authority (ASQA) | ASQA is the national regulator for Australia’s VET sector. | Info line: 1300 701 801  See the [ASQA website](http://www.asqa.gov.au/) for more information. |
| **Victorian State VET Regulatory Authority** | | |
| Victorian Registration and Qualifications Authority (VRQA) | The VRQA is a statutory authority responsible for the registration and regulation of Victorian RTOs and for the regulation of apprenticeships and traineeships in Victoria. | (03) 9637 2806  See the [VRQA website](http://www.vrqa.vic.gov.au/) for more information. |
| **Industry Regulatory Bodies** | | |
| Australian Children's Education and Care Quality Authority (ACECQA) | ACECQA, an independent national statutory authority, oversees implementation of the Education and Care Services National Law including the National Quality Framework and promotes quality and continuous improvement. | Phone: 1300 422 327  Email: [enquiries@acecqa.gov.au](mailto:enquiries@acecqa.gov.au)  See [ACECQA website](https://www.acecqa.gov.au/) for more information. |
| Department of Health  Medicine and Poisons Regulation in Victoria | The Department sets requirements for the manufacture, safe storage, prescription, supply, sale, purchase, administration and use of medicines and chemicals. These requirements are set out in the*Drugs, Poisons and Controlled Substances Act 1981*and the Drugs, Poisons and Controlled Substances Regulations 2017. | Phone: 1300 364 545  Email: [dpcs@health.vic.gov.au](mailto:dpcs@health.vic.gov.au)  See [Department of Health website](https://www2.health.vic.gov.au/dpcs/) for more information. |

GLOSSARY

|  |  |
| --- | --- |
| **Code** | Nationally endorsed Training Package qualification code. |
| **Title** | Nationally endorsed Training Package qualification title. |
| **Unit Code** | Nationally endorsed Training Package unit code. |
| **Unit Title** | Nationally endorsed Training Package unit title. |
| **Maximum Payable Hours** | The maximum number of hours the Victorian Government will subsidise under Skills First funding for the achievement of the minimum realistic vocational outcome of the qualification, as determined by the qualification packaging rules.  The Maximum Payable Hours do not cover every possible combination of core and elective units available for a specific qualification.  Minimum payable hours reflect a calculated minimum number of hours that could deliver a minimum realistic vocational outcome, based on efficiencies of contextualisation and integration. |
| **Scope of Registration** | Scope of registration specifies the AQF qualifications and/or units of competency the training organisation is registered to issue and the industry training and/or assessment services it is registered to provide. |
| **Nominal Hours** | Nominal hours reflect the anticipated time taken to deliver and assess the outcomes of a unit of competency excluding unsupervised delivery or the time taken for repeated practical application of skills. Nominal hours are determined by the Victorian State Training Authority (DET) and are primarily developed for funding purposes in Victoria. |