**Attachment 2**

**SARA Financial wellbeing Program: Participant feedback form**

**Source:** SmartSteps, 2019, The SARA financial wellbeing program for women Evaluation of pilot phase 2, Appendix 7 – Participant survey

*We would like your feedback to help improve the course.*

*We value your honest opinions. Answers are confidential*.

**The course**

1. Location of course (suburb / town) …………………………………………… 2. Today’s date: .…………

3. How did you hear about this course? ……………………………………………

**How the course affected you**

*We want to find out from you whether the course has helped to build your skills and knowledge. Everyone came to the course with different strengths.*

4. How would you rate your strengths (1 – 5) before and after this course? *Tick one on each row*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| ***BEFORE* the course** | **Low 1** | **2** | **Medium 3** | **4** | **High 5** |
| I was comfortable talking about money issues. |  |  |  |  |  |
| I was confident I could take control in decisions about money. |  |  |  |  |  |
| I had enough knowledge to make good decisions about money. |  |  |  |  |  |
| I knew where to get help with issues about money, if I needed help. |  |  |  |  |  |
| ***AFTER* the course** | **Low 1** | **2** | **Medium 3** | **4** | **High 5** |
| I am comfortable talking about money issues. |  |  |  |  |  |
| I am confident I can take control in decisions about money. |  |  |  |  |  |
| I have enough knowledge to make good decisions about money. |  |  |  |  |  |
| I know where to get help with issues about money, if I need help. |  |  |  |  |  |

**5. During this course, did you set a money-related goal?**

 I have not set a goal.

 I have set one or more goals.

What was your goal or goals? ....................................................................................

**6. If you set a goal, how much progress have you made?**

 I have not started doing things yet.

 I have started doing things to reach my goal/s.

 I have reached at least one of my goals.

**7. Do you plan to contact a person or organisation to help fix a money issue?**

 I don’t have money issues that need outside help.

 I have money issues, but I don’t plan to contact anyone.

 I plan to contact someone. What type of person or organisation?

(eg financial counsellor, Centrelink, bank, friend) ..................................................

 I have already contacted someone.

What type of person or organisation? .................................................

**8. Have you talked with anyone about what you have learnt at this course?**

(eg friend, family member or work colleague)  Yes  No

If yes, what did you talk about? ......................................................

**9. What has been the most important change for you, as a result of doing this course (if any)?** ............................................................................................................................................................

**Your opinion of the course**

10. How would you rate the course overall?  Poor  Fair  Good  Excellent

11. What did you like most about the course? ....................................................................

12. What did you like least about the course? ...................................................................

13. How could the course be improved? ...................................................................

14. Courses like this sometimes bring up strong feelings or stress. When you were doing the course, did you feel safe and supported?

 Yes  Only partly  No  Don’t know

Comment: ...................................................................

**About you**

15. What is your age? ………..

16. How would you rate your ability to understand and speak English?

 Low  Medium  High

17. Do you have children aged 0-5 who are not yet at primary school?

 Yes, I have young children  No, I don’t have young children

18. The course talked about family violence and financial abuse.

Are these issues that are relevant to you personally (now or in the past)?

 Yes, definitely  Yes, a bit  Not to me personally

**Next steps**

19. May we contact you to get more detail on your thoughts on the course, and what happened after it finished? We hope to contact about 1 person in each course.

 Yes, its OK to contact me.

My mobile number or email is ………………………………………………………………………

My name is [optional]: …………………………………………………………

 No, please don’t contact me.

*This survey is for the ACFE Board who are evaluating the financial wellbeing course on behalf of the Victorian Government.*

*Your answers are confidential. If you have any concerns, please contact us on XXXXXXXXX (phone number).*

***Thanks for your help!***

**Attachment 3**

**SARA Financial Wellbeing Program: Participants Surveys Analyses to be completed and sent to DET within 2 weeks of SARA course completion -** [training.participation@education.vic.gov](mailto:training.participation@education.vic.gov)

**Today’s date: ……/……/2021.**

**Course and participant numbers**

1. Location of course (suburb / town) ……………………………………………………………………………………….

3. Name of provider who delivered the SARA course…………………………………………………………………

4. Name of trainer who delivered to SARA course…………………………………………………………………….

5, How many participants

|  |  |  |
| --- | --- | --- |
| Commenced the SARA course? | Completed the SARA course? | Completed Survey at course end |
| Insert number | Insert number | **Insert number** |

**How the course affected completing Participants (**who completed the Survey)

The key aims of the program were for women to:

* Be comfortable talking about money issues
* Take greater control in decisions about money
* Have enough knowledge to make good decisions about money.
* Know where to get help with issues about money, if they need help.

6.Show below your surveyed women’s self-rating on each of these issues BEFORE to AFTER SARA.

**Be comfortable talking about money issues**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Time** | **Rating 1** | **Rating 2** | **Rating 3** | **Rating 4** | **Rating 5** | **Average rating\*** |
| **Before** | Insert number who said 1 | number who said 2 | number who said 3 | number who said 4 | number who said 5 | Insert or leave blank |
| % of total who said 1 | % of total who said 2 | % of total who said 3 | % of total who said 4 | % of total who said 5 | **N/A** |
| **After** | number who said 1 | number who said 2 | number who said 3 | number who said 4 | number who said 5 | Insert or leave blank |
| % of total who said 1 | % of total who said 2 | % of total who said 3 | % of total who said 4 | % of total who said 5 | **N/A** |

**Take greater control in decisions about money**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Time** | **Rating 1** | **Rating 2** | **Rating 3** | **Rating 4** | **Rating 5** | **Average\*** |
| **Before** | Insert number who said 1 | number who said 2 | number who said 3 | number who said 4 | number who said 5 |  |
| % of total who said 1 | % of total who said 2 | % of total who said 3 | % of total who said 4 | % of total who said 5 | N/A |
| **After** | number who said 1 | number who said 2 | number who said 3 | number who said 4 | number who said 5 |  |
| % of total who said 1 | % of total who said 2 | % of total who said 3 | % of total who said 4 | % of total who said 5 | N/A |

**Have enough** **knowledge to make good decisions about money.**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Time** | **Rating 1** | **Rating 2** | **Rating 3** | **Rating 4** | **Rating 5** | **Average** |
| **Before** | Insert number who said 1 | number who said 2 | number who said 3 | number who said 4 | number who said 5 |  |
| % of total who said 1 | % of total who said 2 | % of total who said 3 | % of total who said 4 | % of total who said 5 | N/A |
| **After** | number who said 1 | number who said 2 | number who said 3 | number who said 4 | number who said 5 |  |
| % of total who said 1 | % of total who said 2 | % of total who said 3 | % of total who said 4 | % of total who said 5 | N/A |

**Know where to get help with issues about money, if they need help.**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Time** | **Rating 1** | **Rating 2** | **Rating 3** | **Rating 4** | **Rating 5** | **Average** |
| **Before** | Insert number who said 1 | number who said 2 | number who said 3 | number who said 4 | number who said 5 |  |
| % of total who said 1 | % of total who said 2 | % of total who said 3 | % of total who said 4 | % of total who said 5 | N/A |
| **After** | number who said 1 | number who said 2 | number who said 3 | number who said 4 | number who said 5 |  |
| % of total who said 1 | % of total who said 2 | % of total who said 3 | % of total who said 4 | % of total who said 5 | N/A |

7.Show whether participants reported change on the key issues.

|  |  |  |  |
| --- | --- | --- | --- |
| **Topic** | **Positive change**  **%** | **No change**  % | **N/A** *(Started at top ranking)* |
| I am comfortable talking about money issues | Insert how many ranked higher after than before, as percent of all surveyed | Insert how many ranked higher after than before, as percent of all surveyed |  |
| I am confident I can take control in decisions about money | Insert how many ranked higher after than before, as percent of all surveyed | Insert how many ranked higher after than before, as percent of all surveyed |  |
| I have enough knowledge to make good decisions about money. | Insert how many ranked higher after than before, as percent of all surveyed | Insert how many ranked higher after than before, as percent of all surveyed |  |
| I know where to get help with issues about money, if I need help. | Insert how many ranked higher after than before, as percent of all surveyed | Insert how many ranked higher after than before, as percent of all surveyed |  |

N= ? total number surveyed)

8. Goal-setting is an important part of ‘taking control’. Show below whether your surveyed women had set a money-related goal?

|  |  |
| --- | --- |
| I have not set a goal. | Insert number |
| I have set one or more goals. | Insert number |

Insert examples of goals set

Insert quote

Insert quote

Insert quote

9.Of those women who had set a goal show, how much progress that had made

|  |  |  |
| --- | --- | --- |
| I have not started doing things yet. | I have started doing things to reach my goal/s. | I have reached at least one of my goals. |
| Insert number | Insert number | Insert number |

10. Getting help – plans to contact a person or organisation to help fix a money issue show number in each of the following categories

|  |  |  |  |
| --- | --- | --- | --- |
| I don’t have money issues that need outside help. | I have money issues, but I don’t plan to contact anyone. | I plan to contact someone | I have already contacted someone. |
| Insert number | Insert number | Insert number | Insert number |

**9.** The most important change for the women as a result of doing the SARA course

Insert some response examples

Insert quote

Insert quote

Insert quote

10 About the women in the course

1. Extent to which family violence or financial abuse is relevant to them personally

|  |  |  |
| --- | --- | --- |
| Not me personally | Yes a bit | Yes definitely |
| Insert number | Insert number | Insert number |
| Insert % of total | Insert % | Insert % |

1. Age

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Group | <30 years | 30-39 years | 40-49 years | 50+ |
| Number | Insert number | Insert number | Insert number | Insert number |
| Per cent | Insert % of total | Insert % | Insert % | Insert % |

1. Rating of Ability to understand and speak English?

|  |  |  |  |
| --- | --- | --- | --- |
| Group | Low | Medium | High |
| Number | Insert number | Insert number | Insert number |
| Per cent | Insert % of total | Insert | Insert % |

1. Please explain the circumstances of any non-completions of the course.

**End**