Department of Education and Training

Higher Education and Skills Group

Participation, Inclusion and Regional Engagement — Branch Memo

**TO:** ACFE Board

ACFE Regional Councils

Adult education institutions

Peak bodies and key stakeholders

PIRE Branch staff

RegisteredLearn Local providers — ALL

**FROM:** Ryan Collins, Director — Participation, Inclusion and Regional Engagement Branch

**DATE:** 19 / 03 / 2019

**SUBJECT: Student satisfaction survey 2019**

Actions

* Note the attached information about the 2019 student satisfaction survey
* Student satisfaction survey period: 18 March to 12 May 2019

2019 student satisfaction survey

Between 18 March and 12 May 2019 the Department will conduct a survey of a number of students undertaking government subsidised accredited and pre-accredited courses. The survey, undertaken by the Social Research Centre on behalf of the Department and the ACFE Board, seeks to understand how students perceive the quality of their vocational education and training and the impact the training has had in achieving their goals.

Students will receive a letter inviting them to take part. They may also receive a text message from 0428 731 639 or a phone call from 03 8580 2139.

If your students have any questions about the survey they may contact the Social Research Centre on: Telephone: 1800 799 841 or Email: [ssat@srcentre.com.au](mailto:ssat@srcentre.com.au)

The attached information may assist Learn Local organisations to respond to questions from students who have been invited to participate in the survey.