

## Accommodation and Food Services

## What you need to know



This industry covers a range of hospitality services and includes short-term accommodation for visitors (eg hotels) and food and beverage services, such as restaurants, cafés, bars and catering companies.

**Occupations include:** Chefs, Cooks, Pastrychefs, Bakers, Restaurant and Café Managers, Baristas, Hotel Workers, Kitchenhands, Sales Assistants and Waiters.

## OUTLOOK

Over the next five years, about **64,000 employees<sup>1</sup>** are forecast to be needed in the Accommodation and Food Services industry, including:

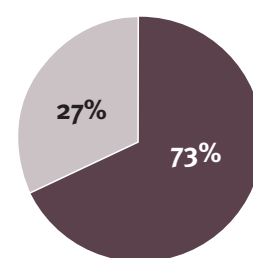
- 12,050 Waiters
- 6000 Sales Assistants (general)
- 5350 Kitchenhands

## Current Skills Shortages:

- Café and Restaurant Managers
- Bakers
- Pastrycooks
- Chefs
- Cooks

## FAST FACTS

- Contributed \$7.7 billion (two per cent) to the Victorian economy in 2012-13
- 21,800 businesses in Victoria
- Employs 181,200 people in Victoria
- Employment has grown by 29,000 people (19 per cent) over the past five years
- About 87 per cent of these people are employed in the food and beverage services, such as restaurants, cafes, catering companies and bars
- 73 per cent of people are employed in metropolitan Melbourne
- 27 per cent of people are employed in regional Victoria



■ Employed in metropolitan Melbourne  
■ Employed in regional Victoria

## FINDING A JOB

Deciding what career is best for you can be a complex process. A professional careers practitioner can assist. There are a range of training opportunities available across Victoria to help you develop the skills needed to find a job in the Accommodation and Food Services industry. Government financial support may be available to eligible students under the Victorian Training Guarantee.

**Notes:** Economic and employment data are sourced from the Australian Bureau of Statistics and the Centre of Policy Studies, Victoria University. Occupations experiencing skills shortages are sourced from the Department of Education and Early Childhood Development's 2014 Victorian Skills Shortage List.

[1] This includes growth in overall employment as well as replacement of workers who exit the industry.