

Victorian Employer Skills and Training Survey 2017

Public Administration and Safety

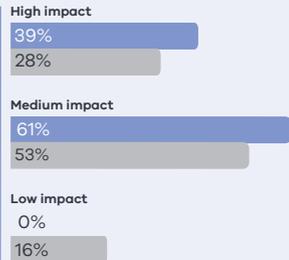
Over 12,100 employers responded to the training and skills component of the *Victorian Employer Satisfaction and Skills Survey* in 2017. Of these, 85 were from the Public Administration and Safety industry. Employers report that skills are important to productivity, but many are facing challenges filling jobs and finding the right applicants with the right skills. These challenges are faced both now, and are expected to continue into the future. However, a high proportion of employers that access training to improve the skills of their workforce report a positive impact on productivity and return on investment.

The statistics below reflect the experience of employers in the Public Administration and Safety industry compared to the overall Victorian average.

Skills are important to productivity



Businesses found that a lack of skills had a medium to high impact on workplace productivity.



Impact of insufficient workforce skills

A lack of skills can result in poorer quality of service/products, create an inability to meet customer needs and result in a loss of business to competitors.



Managing the skills of the workforce

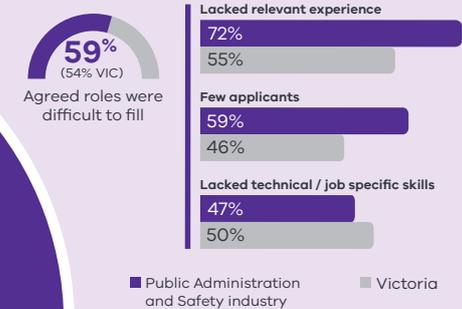
Employers reported that recruitment was challenging due to candidates not having the required skills.

Over a third of employers saw the need to improve skills of existing staff.



Recruitment challenges

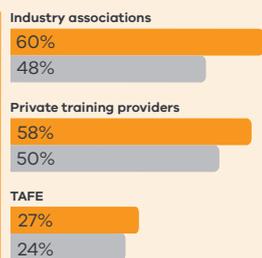
Employers faced recruitment challenges because potential candidates did not have the required experience needed.



Employers' access to training



Employers mainly used industry associations and private training providers to deliver their training in 2016.



Training contribution and quality

Employers find that training has a positive contribution to productivity and business success.



Skills needed now and for the future



Main skills lacking today and in the next 12 months

Nearly three quarters of employers identified technical and job specific skills are lacking today or will be lacking in the next 12 months.

