First Aid and Infection Prevention and Control Procedure

1. Purpose
The purpose of this procedure is to identify first aid requirements and implement appropriate arrangements to ensure all injured persons are provided with immediate and adequate treatment of injury and illness at Department of Education and Early Childhood Development (DEECD) workplaces.

2. Scope
This procedure will apply to all DEECD workplaces including central and regional offices and schools.

3. References
- Occupational Health and Safety Act 2004
- Occupational Health and Safety Regulations 2007
- AS 4031: Non-reusable containers for the collection of sharp medical items used in health care areas
- WorkSafe Compliance Code – First Aid in the Workplace
- The Blue Book- Guidelines for the Control of Infectious Diseases, Department of Health Victoria

4. Definitions

<table>
<thead>
<tr>
<th>Clinical Wastes:</th>
<th>Have the potential to cause infection, disease or injury and include syringes, needles, lancets, scalpel blades, dressings, wipes, cleaning cloths, nappies, human tissue, blood and laboratory waste.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Designated Work Group (DWG):</td>
<td>A group of employees who share similar workplace health and safety concerns and conditions.</td>
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<tr>
<td>First Aid/ Treatment:</td>
<td>Aid or treatment provided to employees, students, contractors or visitors who suffer injury or illness while at work or school. This aid/treatment is usually minor in nature or given until medical aid can be provided.</td>
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<tr>
<td>Health and Safety Representative (HSR):</td>
<td>An elected employee responsible for representing employees within a DWG on matters relating to Occupational Health and Safety (OHS).</td>
</tr>
<tr>
<td>Infection and prevention control:</td>
<td>Refers to the policies and procedures used to minimise the risk of spreading infections.</td>
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<tr>
<td>Management OHS Nominee:</td>
<td>A position nominated by the Workplace Manager to oversee the operational aspects of implementing health, safety and wellbeing initiatives, policies and procedures.</td>
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<tr>
<td>Workplace Manager:</td>
<td>The Manager or Principal responsible for the school, central office, regional office or other DEECD workplace.</td>
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</table>
5. **Responsibility**

The **Workplace Manager** and/or **Management OHS Nominee** are responsible for:

- conducting a **First Aid Risk Assessment** to determine appropriate first aid arrangements for the workplace (where the assessment applies to schools, the number of persons in the workplace must include employee and student numbers);
- allowing nominated first aid officers to attend required First Aid Training and relevant updates;
- having a first aid officer available:
  - at the school or workplace during normal working hours;
  - at other times when authorised DEECD programs are being conducted unless appropriate safety requirements are provided, as detailed in the School Policy and Advisory Guide (SPAG);
- providing appropriate first aid kits, supplies and equipment;
- communicating first aid procedures and the location of supplies to all employees (this includes; contractors, visitors and volunteer workers);
- providing information to employees on specific treatment requirements e.g. asthma management and allergic reactions (anaphylaxis);
- developing appropriate first aid action plans for students with specific conditions (e.g. epilepsy).

**Employees** are responsible for:

- attending First Aid Training and required updates;
- knowing where ‘Student Health Support Plans’ are located on the SPAG – Health Support Planning Forms for specific medical conditions and affected persons;
- following Safe Work Procedures.

**N.B:** Employees have a duty of care to students and are obliged to take first aid action when necessary within the limits of their skill, expertise and training.

**First Aid Officers** are responsible for:

- administering the sick bay/first aid room and its contents;
- monitoring persons receiving first aid treatment according to their condition;
- recording all first aid treatment – refer to section 8 of this procedure. A copy of treatment provided will be forwarded with the patient where further assistance is sought;
- reporting any potential hazard to the appropriate Health and Safety Representative (HSR), Workplace Manager and/or Management OHS Nominee.

**Affected Persons/Parents/Carers** are responsible for:

- informing the school of current medical conditions and providing emergency contact details;
- assisting the Workplace Manager and/or Management OHS Nominee, in consultation with relevant medical practitioner develop a ‘Student Health Support Plan’;
- informing the Workplace Manager in writing of any prescribed medication required to be taken.
6. Procedure:

This procedure should be read in conjunction with the SPAG – Student Health for guidance on students with specific medical conditions, infectious diseases (exclusion from school) and blood-borne viruses including hepatitis and HIV.

6.1 First Aid Risk Assessment

The Workplace Manager and/or Management OHS Nominee are to assess the first aid requirements of the workplace by completing a First Aid Risk Assessment in consultation with the HSR and/or first aid officer(s). The assessment is to include:

- size and layout of the workplace premises;
- high risk areas (Technology, Home Economics, Science);
- number of campuses;
- the number of employees and students using the area;
- the nature of hazards;
- the previous accidents/incidents and injuries;
- authorised after hours programs or shift work;
- the nature and location of school excursions and camps;
- DEECD/school leased/owned vehicles
- location of the site (i.e. proximity to medical facilities);

6.2 First Aid Officer Training

The Workplace Manager and/or Management OHS Nominee should ensure that First Aid Officers have completed recognised first aid training that meets the requirements of Provide First Aid - HLTAID003 and complete an annual refresher for Cardiopulmonary Resuscitation (CPR) - HLTAID001.

First Aid Officers are to implement controls specified in the Cleaning and Handling of Blood and Body Fluids Safe Work Procedure.

Records of first aid training are to be kept and maintained as per the requirements of the OHS Induction and Training Procedure.

The DEECD OHS Advisory Service can be contacted on 1300 074 715 for further information on first aid training.

6.3 First Aid Rooms/Sick Bays

Where schools and other DEECD workplaces have a first aid room, it should be located so as to be accessible to injured persons. It should be well-lit, ventilated and clearly identified with appropriate signage. Workplaces without a first aid room should provide a first aid area (sick bay) for ill or injured people to rest in. Sickbays should meet as many as possible of the minimum requirements for first aid rooms.

The First Aid Summary Sheet must be developed and should include the details of the current First Aid Officer(s) and be displayed in the First Aid room/Sickbay (in close proximity to First Aid Kits) and on the OHS Notice Board.

6.3.1 Minimum First Aid Room Requirements

The following items are minimum requirements when establishing a first aid room:
First Aid and Infection Prevention and Control Procedure

- Personal Protective Equipment (eye protection, gloves, apron/gown)
- Resuscitation mask
- Electric power points
- Sharps disposal system
- Biohazard Waste Container/ Sanitary Waste Bin
- Work bench or dressing trolley
- Storage cupboards
- Sink (with hot and cold water)
- First aid kit appropriate for the workplace
- Blankets and pillows
- An upright chair
- Desk and telephone
- List of emergency telephone numbers
- First Aid Summary Sheet clearly displayed
- Stretcher (If a need is identified using First Aid Risk Assessment).

6.4 First Aid Kits

The First Aid Kit Contents Checklist is to be completed with reference to the SPAG (Major First Aid Kits and Portable First Aid Kits) which outlines the contents recommended by St Johns Ambulance Victoria. First aid kits should meet the first aid requirements of individual schools and other DEECD workplaces. This includes the number of first aid kits and their contents as identified in the First Aid Risk Assessment.

Regular inspections of first aid facilities, including a review of the first aid kits on site, are to be scheduled into the OHS Activities Calendar and conducted using the First Aid Kit Contents Checklist. The First Aid Officer should also ensure that first aid kit contents are restocked within date, as required.

6.4.1 Automatic External Defibrillators

Automatic External Defibrillators (AED) are not normally required in first aid kits or first aid room supplies. Schools and other DEECD workplaces may determine that an AED be included as part of the first aid provision, particularly where the First Aid Risk Assessment indicates circumstances where life-threatening injuries could result and timely access to emergency services cannot be assured. Prospective AED operators should be trained in their correct use. As a guide, refresher training is required every twelve months. AED function, batteries and pads should be checked monthly and after each use.

6.5 Dispensing Medication

The Workplace Manager should ensure that a Medication Authority Form for all medication to be administered by the school has been obtained and checked to ensure it has been completed by a medical practitioner or by a parent/guardian, as agreed by the parent(s) and Workplace Manager. Employees may administer medication to students as required and as directed by the Workplace Manager. Analgesics, such as, aspirin and paracetamol are not to be stored or dispensed to students. Employees are responsible for carrying and dispensing their own medication (prescribed or over the counter).

Where medication is required in spontaneous situations, detailed administration instructions should be provided (e.g. asthma attacks). For further information, refer to SPAG – Student Health.

A medication log or equivalent official medications register should be used by the person administering the medication.
7. Infection and Prevention Control
Adequate infection and prevention control must be practiced at all times when administering first aid or cleaning up blood or body fluids. The following infection control procedures must always be adhered to:

- cover cuts and abrasions with water proof occlusive dressing to avoid contamination of cuts/abrasions with another person’s blood and/or body fluids;
- wear protective gloves when in contact with body fluids, non-intact skin and mucous membranes;
- wear a mask, eye protection and a gown where there is a risk of splashing blood or other body fluids;
- remove any broken glass or sharp material with forceps or tongs and place in sharps container;
- wash hands thoroughly after direct contact with injured person or blood/body fluids with warm soapy water, rinse, dry and sanitise hands using an alcohol-based rub or gel.

7.1 Cleaning and Sanitising
Where a blood/biological spill has occurred the following must be adhered to:

- isolate the area where the incident occurred;
- clean up blood and other body fluids spills with disposable paper towels/tissues or by using a Biohazard Spill Kit;
- use hospital grade disinfectant (use 5ml of bleach to 500ml of water) to sanitise the area;
- dry the area with disposable paper towels/tissues after clean-up (as wet areas attract contaminants);
- where a spill occurs on carpet, shampoo as soon as possible. Do not use disinfectant. Steam cleaning may be used instead.
- Items such as scissors and tweezers are to be cleaned and disinfected/sterilized after use.

7.2 Disposal of Contaminated Waste
Contaminated waste (e.g. dressings, wipes, cleaning cloths, nappies, human tissue, and blood and laboratory waste) should be disposed of in:

- appropriate biohazard waste containers/bags; or
- in the general waste in suitably labelled bags (bags are to be double bagged); or
- Sanitary Waste Bins

Sharps should be disposed of in a sharps container. All sharps containers must be compliant with AS 4031: Non reusable containers for the collection of sharps medical items used in health care areas.

8. Recording the Administration of First Aid Treatment and Incidents
When first aid treatment has been administered to an employee the incident is to be reported onto eduSafe. When first aid has been administered to a student the incident is to be reported onto CASES21. All incidents reported as a result of suspected/actual infection should be investigated using the Hazard/Incident Investigation Template.

When relevant, counselling is should be offered to affected employees through DEECD’s Employee Assistance Program by calling 1300 361 008.
9. Medical Information and Confidentiality
DEECD schools and workplaces should ensure privacy of information is maintained as per the SPAG – Information Privacy.

10. Hepatitis
Further controls specifically related to hepatitis can be found in Guidelines for Hepatitis.

11. Asthma
Controls specifically related asthma can be found in the SPAG - Asthma.

12. Allergic Reactions
Controls specifically related allergic reactions can be found in the SPAG - Student Health and Wellbeing- Anaphylaxis.

13. First Aid and Infection Control Review Checklist

<table>
<thead>
<tr>
<th>Tasks/Actions</th>
<th>Completed</th>
</tr>
</thead>
<tbody>
<tr>
<td>First Aid Risk Assessment has been conducted</td>
<td>✓</td>
</tr>
<tr>
<td>A First Aid Summary Sheet has been displayed in the First Aid Room, near First Aid Kits and on the OHS Notice Board</td>
<td></td>
</tr>
<tr>
<td>Minimum First Aid Room requirements have been met, see section 6.3.1</td>
<td></td>
</tr>
<tr>
<td>First Aid Kits have been stocked and inspected and are within date</td>
<td></td>
</tr>
</tbody>
</table>

14. Version Control

<table>
<thead>
<tr>
<th>Version</th>
<th>Section Amended</th>
<th>Amendment</th>
<th>Date Created</th>
<th>Author</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>All</td>
<td>Two yearly review as per OHSMS requirements.</td>
<td>April 2011</td>
<td>Employee Health Unit</td>
</tr>
<tr>
<td>3</td>
<td>All</td>
<td>Replaced reference to VGSRG with School Policy and Advisory Guide. Updated wording in regards to re-usable first aid items.</td>
<td>July 2011</td>
<td>Employee Health Unit</td>
</tr>
</tbody>
</table>
| 4       | New section 6.1.1 And 6.2 | Inclusion of section in regards to defibrillators  
Inclusion of a suitably labelled bag for contaminated waste.  
Removal of reference to OHS Regional Advisors.  
Change of heading to reflect requirements in AS/NZS: 4801 : 2001  
Two yearly review as per OHSMS requirements | April 2013 | ESWB                  |
| 5       | All             | Clarification of biological waste disposal processes and inclusion of an annual CPR refresher program. | September 2013 | ESWB                |
| No. | Clarification of administering first aid treatment, dispensing of medication, disposal of biological waste. Addition of cleaning and sanitising. Change to First Aid training course codes to align with revised training code. Addition of reference to Cleaning and Handling of Blood SWP. Minor wording changes to section 6.2. | June 2014 | ESWB |