

Medical Advisory Service



Department of
Education & Training



The Medical Advisory Service is a specialised support service for Principals and Managers to help them fulfill their responsibilities in relation to employee health. Information and advice is provided by a team of occupational health practitioners including nurses, injury management advisors, doctors and allied health professionals all of whom have extensive experience in early intervention, physical and psychological injury management and return to work strategies.

The service will provide:

- Advice on managing staff illness and injuries (not Workers' Compensation related) and guidance on the most appropriate course of action to take
- Help communicating with an employee's treating doctor
- Assistance interpreting medical terminology and reports
- Absence management strategies
- Recommendations on the appropriate internal referral options
- Assistance in managing and organising fitness for duty assessments
- Independent medical opinions where there is conflicting medical advice on treatment or return to work capacity

The service is available Monday to Friday, 8.30am - 5.00pm throughout the year (excluding public holidays).

Call 1300 031 057 for immediate connection

or email DET@injury.net.com.au or login at www.injury.net.com.au/DET



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