GUIDE FOR PARENTS AND CARERS

Free interpreting is available for parents and carers to contact a kindergarten or early childhood support services. This service is available Monday to Friday, between 8:30am and 6:00pm.

To speak with a kindergarten or early childhood support service in your language, please follow these steps:

**Step 1.** You will need the name and phone number of the kindergarten or early childhood support service you
want to talk to.

**Step 2.** Find your language in the list below.

**Step 3.** Call the phone number listed for your language to talk to an interpreter.

**Step 4.** Tell the interpreter the name and phone number of the kindergarten or early childhood support service.

**Step 5.** The interpreter will call the number you have provided.

**Step 6.** The interpreter will stay on the call and interpret your call until you're finished.

|  |  |  |
| --- | --- | --- |
| [Amharic - ኣማርኛ](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Amharic.pdf) | 03 8771 5560 | [Persian - ﻓﺎرﺳﯽ I](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Persian.pdf) 03 8771 5575 |
| [Arabic - اﻟﻌﺮﺑﻴﺔ](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Arabic.pdf) | 03 8771 5561 | [Punjabi - ਪੰਜਾਬੀ](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Punjabi.pdf) 03 8771 5576 |
| [Assyrian Neo-Aramaic - ܐܵܬܘܿܪܵܝܵܐ](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Assyrian.pdf) | 03 8771 5562 | [S’gaw Karen - ကညီကျိ](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Karen.pdf) 03 8771 5577 |
| [Burmese - မြန်မာစာ](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Burmese.pdf) | 03 8771 5563 | [Sinhalese - සිංහල](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Sinhalese.pdf) 03 8771 5578 |
| [Cantonese - 廣東話](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Traditional-Chinese.pdf) | 03 8771 5564 | [Somali - Soomaali](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Somali.pdf) 03 8771 5579 |
| [Dari - دری](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Dari.pdf) | 03 8771 5565 | [Spanish - Español](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Spanish.pdf) 03 8771 5580 |
| [Dinka - Thuɔŋjäŋ](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Dinka.pdf) | 03 8771 5566 | [Swahili - Kiswahili](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Swahili.pdf) 03 8771 5581 |
| [Hakha Chin - Laiṭong](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Chin-Hakha.pdf) | 03 8771 5567 | [Tamil - தமிழ்](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Tamil.pdf) 03 8771 5582 |
| [Hazaragi - ﻫﺰارﮔﯽ](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Hazaragi.pdf) | 03 8771 5568 | [Thai - ภาษาไทย](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Thai.pdf) 03 8771 5583 |
| [Hindi - हिन्दी](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Hindi.pdf) | 03 8771 5569 | [Tibetan - དབུས་སྐད་](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Tibetan.pdf) 03 8771 5584 |
| [Khmer - ភាសាខ្មែរ](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Khmer.pdf) | 03 8771 5570 | [Tigrinya - ትግርኛ](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Tigrinya.pdf) 03 8771 5585 |
| [Malay - Bahasa Melayu](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Malay.pdf) | 03 8771 5571 | [Turkish - Türkçe](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Turkish.pdf) 03 8771 5586 |
| [Mandarin - 普通话](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Simplified-Chinese.pdf) | 03 8771 5572 | [Urdu - اُردُو](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Urdu.pdf) 03 8771 5587 |
| [Oromo - Afaan Oromoo](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Oromo.pdf) | 03 8771 5573 | [Vietnamese - Tiếng Việt](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Vietnamese.pdf) 03 8771 5588 |
| [Pashto - پښتو](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Pashto.pdf) | 03 8771 5574 | [Zo - Zomi](https://allgraduates.com.au/wp-content/uploads/2025/04/Guide-for-Parents-and-Carers-How-to-use-an-interpreter-to-contact-your-Kindergarten_Zomi.pdf) 03 8771 5589 |

|  |  |
| --- | --- |
| The National Interpreter Symbol showing three outlined human figure facing each other with a double arrow between them, representing communication and interpretation services.[Learn more about the](https://www.vic.gov.au/national-interpreter-symbol) [National Interpreter Symbol](https://www.vic.gov.au/national-interpreter-symbol) | **For all other languages,** please contact 03 9605 3053 and connect with our operator who will help you. |