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A GUIDE FOR FAMILIES

HOW TO USE AN INTERPRETER TO CONTACT YOUR

KINDERGARTEN OR EARLY CHILDHOOD SUPPORT SERVICE

THIS SERVICE IS AVAILABLE MONDAY TO FRIDAY, FROM 8:30AM TO 6:00PM.

The telephone numbers and languages listed below are designed for parents and carers to call a kindergarten or early childhood support service.

**Step 1.** Have the phone number of the kindergarten or early childhood support service ready to give to the interpreter.

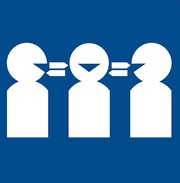
**Step 2.** Find your language in the list below.

**Step 3.** Use the phone number for your language to connect with an interpreter.

**Step 4.** Tell the interpreter the name and phone number of the kindergarten or early childhood support service. **Step 5.** The interpreter will call the number you have provided and connect you with the kindergarten or early childhood support service.

**Step 6.** The interpreter will stay on the call and interpret until you're finished.

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| Amharic - ኣማርኛ |  | 03 8771 5560 | Persian - ﻓﺎرﺳﯽ I 03 8771 5575 |
| Arabic - اﻟﻌﺮﺑﻴﺔ |  | 03 8771 5561 | Punjabi - ਪੰਜਾਬੀ 03 8771 5576 |
| Assyrian Neo-Aramaic - | ܐܵܬܘܿܪܵܝܵܐ | 03 8771 5562 | S’gaw Karen - ကညီကျိ 03 8771 5577 |
| Burmese - မြန်မာစာ |  | 03 8771 5563 | Sinhalese - සිංහල 03 8771 5578 |
| Cantonese - 廣東話 |  | 03 8771 5564 | Somali - Soomaali 03 8771 5579 |
| Dari - دری |  | 03 8771 5565 | Spanish - Español 03 8771 5580 |
| Dinka - Thuɔŋjäŋ |  | 03 8771 5566 | Swahili - Kiswahili 03 8771 5581 |
| Hakha Chin - Laiṭong |  | 03 8771 5567 | Tamil - தமிழ் 03 8771 5582 |
| Hazaragi - ﻫﺰارﮔﯽ |  | 03 8771 5568 | Thai - ภาษาไทย 03 8771 5583 |
| Hindi - हिन्दी |  | 03 8771 5569 | Tibetan - དབུས་སྐད་ 03 8771 5584 |
| Khmer - ភាសាខ្មែរ |  | 03 8771 5570 | Tigrinya - ትግርኛ 03 8771 5585 |
| Malay - Bahasa Melayu |  | 03 8771 5571 | Turkish - Türkçe 03 8771 5586 |
| Mandarin - 普通话 |  | 03 8771 5572 | Urdu - اُردُو 03 8771 5587 |
| Oromo - Afaan Oromoo |  | 03 8771 5573 | Vietnamese - Tiếng Việt 03 8771 5588 |
| Pashto - پښتو |  | 03 8771 5574 | Zo - Zomi 03 8771 5589 |

[](https://www.vic.gov.au/national-interpreter-symbol)

**For all other languages,** please contact 03 9605 3053 and connect with our operator who will help you.

[Learn more about the](https://www.vic.gov.au/national-interpreter-symbol) [National Interpreter Symbol](https://www.vic.gov.au/national-interpreter-symbol)

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