| **Name and Address of Service** | **Service Approval Number** | **Approved Provider Name**  | **Approved Provider Number** | **Nature of Enforcement**  | **Reason for Enforcement Action** | **Date of Enforcement Action** | **Details of Action Taken** |
| --- | --- | --- | --- | --- | --- | --- | --- |
| The Avenue Children’s Centre and Kindergarten39 The Avenue, BALACLAVA VIC 3183 | SE-00003649 | THE AVENUE CHILDREN’S CENTRE INC  | PR-40002693 | Amendment of service approval | Due to non-compliances with the National Law and/or National Regulations:* Section 165 – Ensure children are adequately supervised at all times.
* Section 167 – Protect children from harm and hazards likely to cause injury.
* Regulation 101 – Conduct risk assessment for excursion.
* Regulation 170 – Follow policies and procedures.
 | 3 January 2024 | Imposition of condition on service approval under section 55 |
| Teach A Tot Family Daycare PTY LTD1 Longfield Way, DEER PARK VIC 3023 | SE-40018558 | TEACH A TOT FAMILY DAY CARE PTY LTD | PR-40022809 | Cancellation of provider approval | Based on the following ground:* Section 31 – The approved provider has not satisfied, or is not satisfying, the provider eligibility rules under the Family Assistance Law.
 | 8 January 2024 | Cancellation of provider approval under section 33 |
| Botanic Ridge PS TheirCare 10 Echidna Pde, BOTANIC RIDGE VIC 3977 | SE-40017344 | TheirCare Pty Ltd  | PR-40011145 | Amendment of service approval | Due to non-compliance with the National Law and/or National Regulations: Section 167 – Protect children from harm and hazards likely to cause injury. | 29 January 2024 | Amendment of service approval through imposition of condition on service approval under section 55 |
| TeamKids - Caulfield Junior College186 Balaclava Rd, CAULFIELD NORTH VIC 3161 | SE-00006162 | TEAM HOLIDAY PTY LTD | PR-40002234 | Amendment of service approval | Due to non-compliance with the National Law and/or National Regulations:* Section 51(4C) - Operate in a way that complies with the Child Safe Standards.
* Regulation 99 - Children leaving education and care service premises.
* Regulation 158 – Record of attendance to include all prescribed information.
 | 1 February 2024 | Imposition of condition on service approval under section 55 |
| Little Heaven Family Day Care Scheme6 Harmony DR, TARNEIT VIC 3029 | SE-40021943 | Bright Family Care Services PTY LTD | PR-40024582 | Cancellation of provider approval | Based on the following ground:* Section 31 – The approved provider has not satisfied, or is not satisfying, the provider eligibility rules under the Family Assistance Law.
 | 21 February 2024 | Cancellation of provider approval under section 33 |
| N/A | N/A | Salam Ayache | PR-40022912 | Cancellation of provider approval | Based on the following ground:* Section 31 – The approved provider has not satisfied, or is not satisfying, the provider eligibility rules under the Family Assistance Law.
 | 21 February 2024 | Cancellation of provider approval under section 33 |
| Blooming KidsUnit 3, 11-13 Thompson Street, CAMPBELLFIELD VIC 3061 | SE-40019448 | Blooming Kids FDC Pty Ltd | PR-40020479 | Cancellation of provider approval | Based on the following ground:* Section 31 – The approved provider has not satisfied, or is not satisfying, the provider eligibility rules under the Family Assistance Law.
 | 21 February 2024 | Cancellation of provider approval under section 33 |
| Precious Stones Family Care221 Hogans Road, HOPPERS CROSSING VIC 3029 | SE-40020609 | PRECIOUS STONES FAMILY DAY CARE PTY LTD | PR-40020296 | Cancellation of provider approval | Based on the following ground:* Section 31 – Approved provider has not operated any education and care service for a period of more than 12 months.
 | 27 February 2024 | Cancellation of provider approval under section 33 |
| Maria Montessori Pre School & Early Learning Centre42 Main Street, THOMASTOWN VIC 3074 | SE-00003917 | Star Care (Vic) Pty Ltd ATF Bardan Family Trust | PR-00002357 | Compliance notice | Due to non-compliance with the National Law and National Regulations: * Section 51(1) - Operate in a way that ensures the safety, health and wellbeing of children being educated and cared for by the service.
* Section 165 – Ensure children are adequately supervised at all times.
* Section 167 – Protect children from harm and hazards likely to cause injury.
* Section 168 – Delivery of educational program based on an approved learning framework.
* Regulation 74 – Documenting of child assessments or evaluations for delivery of educational program.
* Regulation 77 – Health, hygiene and safe food practices.
* Regulation 79 – Service providing food and beverages.
* Regulation 80 - Weekly menu.
* Regulation 81 - Ensure the needs for sleep and rest of children are being met.
* Regulation 97 – Emergency and evacuation procedures.
* Regulation 103 –Premises, furniture and equipment are safe, clean and in good repair.
* Regulation 104 – Fencing
* Regulation 105 – Sufficient furniture, materials and developmentally appropriate equipment.
* Regulation 109 – Toilet and hygiene facilities.
* Regulation 147 – Staff members.
* Regulation 155 – Interactions with children.
 | 29 February 2024 | Issue of compliance notice under section 177 |
| Play House Family Day Care358 Plenty Road, PRESTON VIC 3072 | SE-40001500 | PLAY HOUSE FAMILY DAY CARE PTY LTD | PR-40001002 | Emergency action notice | Due to non-compliance with the National Law and National Regulations: * Regulation 30 – Condition on service approval – family day care educator insurance.
* Regulation 84C – Risk assessment for purposes of sleep and rest policies and procedures.
* Regulation 116(1) – Conduct assessment of each proposed residence and each proposed family day care venue.
* Regulation 136 – Each family day care educator and family day care educator assistant holds a current approved first aid qualification, anaphylaxis management training, and emergency asthma management training.
* Regulation 163 – Residents at family day care residence and family day care educator assistants to be fit and proper person.
* Regulation 358 – Read and consider working with children check before person engaged or employed as staff member.
 | 29 February 2024 | Issue of emergency action notice under section 179 |
| ABS FAMILY DAY CARE PTY. LTD.14 Mudford Street, SUNSHINE WEST VIC 3020 | SE-40015117 | ABS FAMILY DAY CARE PTY. LTD. | PR-40011801 | Cancellation of provider approval | Based on the following ground:* Section 31 – The approved provider has not satisfied, or is not satisfying, the provider eligibility rules under the Family Assistance Law.
 | 6 March 2024 | Cancellation of provider approval under section 33 |
| Unicorn Family Daycare ServiceSuite 507, 101 Overton Road, WILLIAMS LANDING VIC 3027 | SE-40000136 | Waqas Raza Khan | PR-00007836 | Suspension of service approval | Based on the following ground:* Section 70 -The approved provider has not paid the prescribed annual fee for the service approval.
 | 15 March 2024 | Suspension of service approval under section 72 |
| The Grove Children's Centre38-40 The Grove, COBURG VIC 3058 | SE-00005699 | The Grove Childrens Centre Pty Ltd ATF The Grove Children's Centre Unit Trust | PR-00002892 | Enforceable undertaking | Due to non-compliance with the National Law and/or National Regulations:* Section 165 – Ensure children are adequately supervised at all times.
* Section 167 – Protect children from harm and hazards likely to cause injury.
 | 21 March 2024 | Acceptance of enforceable undertaking under section 179A |
| Learn Academy Family Day Care 34 Grenache Rd, WOLLERT VIC 3750 | SE-4022186 | Gul Duruye Arik  | PR-40020876 | Cancellation of provider approval | Based on the following ground:* section 31(h) – the approved provider has been refused approval as they do not satisfy the provider eligibility rules under the Family Assistance Law.
 | 3 April 2024 | Cancellation of provider approval under section 33 |
| Smart Learning Family Daycare PTY LTD62 Claret Ash Bvd, HARKNESS VIC 3337 | SE-40019593 | SMART LEARNING FAMILY DAYCARE PTY LTD | PR-40024059 | Cancellation of provider approval | Based on the following grounds: * section 31(e) - the approved provider has breached a condition of provider approval (Failure to pay annual fee)
* section 31(h) - the approved provider has been refused approval as they do not satisfy the provider eligibility rules under the Family Assistance Law.
 | 9 April 2024 | Cancellation of provider approval under section 33 |
| Busy Bees at Port Melbourne 5 Ingles Street, PORT MELBOURNE VIC 3207 | SE-00005783 | Baker Street Childcare Education Pty Ltd  | PR-40002206 | Amendment of service approval | Due to non-compliance with the National Law and National Regulations:* Section 168 - Delivery of educational program based on an approved learning framework.
* Regulation 74 – Documenting of child assessments or evaluations for delivery of educational program.
* Regulation 77 - Health, hygiene and safe food practices
* Regulation 103 –Premises, furniture and equipment are safe, clean and in good repair.
* Regulation 155 – Interactions with children.
 | 11 April 2024 | Amendment of service approval through imposition of condition on service approval under section 55 |
| Edwardes Street Child Minding41 Edwardes St, RESERVOIR VIC 3073 | SE-00003596 | Manes Care Pty Ltd  | PR-00001652 | Emergency action notice | Due to non-compliance with the National Law and National Regulations: * Section 167 – Protect children from harm and hazards likely to cause injury.
 | 19 April 2024 | Issue of emergency action notice under section 179 |
| Hurstbridge PS TheirCare Main Road, HURSTBRIDGE VIC 3099 | SE-00005179 | TheirCare Pty Ltd  | PR-40011145 | Compliance notice | Due to non-compliance with the National Law and National Regulations:* Section 165 – Ensure children are adequately supervised at all times.
* Section 167 – Protect children from harm and hazards likely to cause injury
 | 6 May 2024 | Issue of compliance notice under section 177 |
| Play House Family Day Care358 Plenty Road, PRESTON VIC 3072 | SE-40001500 | PLAY HOUSE FAMILY DAY CARE PTY LTD  | PR-40001002 | Compliance notice | Due to non-compliance with the National Law and National Regulations: * Section 51(2) – Ensure that each family day care educator is adequately monitored and supported.
* Section 51(8) – Comply with conditions of a service approval.
* Section 167 – Protect children from harm and hazards likely to cause injury.
* Section 168 - Delivery of educational program based on an approved learning framework.
* Section 172 - Display prescribed information.Section 269(1) – Keep a register of family day care educators, co-ordinators and assistants that contains prescribed information.
* Regulation 74 – Documenting of child assessments or evaluations for delivery of educational program.
* Regulation 75 - Information about educational program to be kept available.
* Regulation 100 – Conduct risk assessments before excursion.
* Regulation 102 – Authorisation for excursions.
* Regulation 102C – Conduct a risk assessment for transporting children.
* Regulation 103 –Premises, furniture and equipment are safe, clean and in good repair.
* Regulation 105 – Sufficient furniture, materials and developmentally appropriate equipment.
* Regulation 143B - Ongoing management of family day care educators
* Regulation 160 – Child enrolment records to be kept by approved provider and family day care educator.
 | 10 May 2024 | Issue of compliance notice under section 177 |
| Wyndham Vale Montessori Centre - Ballan Rd 41 Hirata Bvd, WYNDHAM VALE VIC 3024 | SE-40022072 | Sunnyside Early Learning Centre Pty Ltd ATF Montessori Unit Trust  | PR-40006652 | Compliance notice | Due to non-compliance with the National Law and National Regulations: * Section 51(4C) - Operate in a way that complies with the Child Safe Standards.
* Section 166 – Ensure that children are not subjected to inappropriate discipline.
* Regulation 155 – Interactions with children.
 | 10 May 2024 | Issue of compliance notice under section 177 |
| YLV Sacred Heart OSHC 1-3 Clifton Gr, PRESTON VIC 3072 | SE-40024279 | Youth Leadership Victoria Inc  | PR-00002783 | Compliance notice | Due to non-compliance with the National Law and National Regulations: * Section 51(4C) - Operate in a way that complies with the Child Safe Standards.
* Section 165 – Ensure children are adequately supervised at all times.
* Section 167 – Protect children from harm and hazards likely to cause injury.
* Section 168 - Delivery of educational program based on an approved learning framework.
* Regulation 75 - Information about educational program to be kept available.
* Regulation 97 – Emergency and evacuation procedures.
* Regulation 102AAC - Risk assessment for the purposes of safe arrival of children policies and procedures.
* Regulation 117 – Glass.
* Regulation 136 – First aid qualifications.
* Regulation 147 – Staff member records.
* Regulation 158 – Children’s attendance record to be kept by approved provider.
* Regulation 160 – Child enrolment records to be kept by approved provider and family day care educator.
* Regulation 170 - Follow policies and procedures.
 | 17 May 2024 | Issue of compliance notice under section 177 |
| Aspire Early Education Pakenham 75 Station Street, PAKENHAM VIC 3810 | SE-40009415 | ASCOT EARLY LEARNING CENTRE PTY LTD  | PR-40011123 | Compliance notice | Due to non-compliance with the National Law and National Regulations: * Section 166 – Ensure that children are not subjected to inappropriate discipline.
* Section 168 - Delivery of educational program based on an approved learning framework.
* Section 51(4C) - Operate in a way that complies with the Child Safe Standards.
 | 21 May 2024 | Issue of compliance notice under section 177 |
| Alef Early Learning Centre 67 Hotham St, ST KILDA EAST, VIC 3183 | SE-40000634 | CHEDER INC | PR-40000473 | Cancellation of provider approval | Based on the following ground:* 31(f) - the approved provider has not operated any education and care service for a period of more than 12 months.
 | 5 June 2024 | Cancellation of provider approval under section 33 |
| N/A | N/A | Ella Early Education Pty Ltd  | PR-40006157 | Cancellation of provider approval | Based on the following ground:* 31(f) - the approved provider has not operated any education and care service for a period of more than 12 months.
 | 5 June 2024 | Cancellation of provider approval under section 33 |
| N/A | N/A | SMAG GROUP PTY LTD  | PR-40024430 | Cancellation of provider approval | Based on the following grounds: * section 31(f) - the approved provider has not operated any education and care service for a period of more than 12 months.
* section 31(h) - the approved provider has been refused approval as they do not satisfy the provider eligibility rules under the Family Assistance Law.
 | 18 June 2024 | Cancellation of provider approval under section 33 |
| Diamond Valley SDS TheirCare 14-24 Brentwick Drive, GREENSBOROUGH VIC 3088 | SE-40030170 | TheirCare Pty Ltd  | PR-40011145 | Compliance notice | Due to non-compliance with the National Law and National Regulations: * Section 51(4C) - Operate in a way that complies with the Child Safe Standards.
* Section 167 – Protect children from harm and hazards likely to cause injury.
* Section 168 - Delivery of educational program based on an approved learning framework.
* Regulation 75 - Information about educational program to be kept available.
* Regulation 80 - A weekly menu displayed in accessible place.
* Regulation 84C - Risk assessment for purposes of sleep and rest policies and procedures
* Regulation 117A – Placing a person in day-to-day charge of a service.
* Regulation 173 - Prescribed information to be displayed—education and care service other than a family day care service
 | 21 June 2024 | Issue of compliance notice under section 177 |
| La Petite Ecole - Inkerman Road710 Inkerman Rd, CAULFIELD NORTH VIC 3161 | SE-40008551 | Stephane Nicolas Brisson  | PR-40009648 | Compliance notice | Due to non-compliance with the National Law and National Regulations: * Section 172 - Display prescribed information.
* Section 175 - Keep enrolment and other prescribed documents.
* Regulation 74 – Documenting of child assessments or evaluations for delivery of educational program.
* Regulation 117A – Placing a person in day-to-day charge of a service.
* Regulation 131 - Requirement for early childhood teacher—centre-based services—25 or more approved places but fewer than 25 children
* Regulation 136 – At least one staff member in attendance at the service holds a current approved first aid qualification, anaphylaxis management training, and emergency asthma management training.
* Regulation 169 – Additional policies and procedures – family day care service
 | 24 June 2024 | Issue of compliance notice under section 177 |
| NEW GENERATION FAMILY DAY CARE PTY LTD 3/61 Robinson Street, DANDENONG VIC 3175  | SE-40000225 | NEW GENERATION FAMILY DAY CARE PTY LTD  | PR-40000229 | Compliance notice | Due to non-compliance with the National Law and National Regulations:* Section 51(1) - Operate in a way that ensures the safety, health and wellbeing of children being educated and cared for by the service.
* Section 167 – Protect children from harm and hazards likely to cause injury.
* Section 168 - Delivery of educational program based on an approved learning framework.
* Section 172 - Display prescribed information.
* Section 175 - Keep enrolment and other prescribed documents.
* Regulation 97 – Emergency and evacuation procedures
* Regulation 102 – Ensure authorisation contains all prescribed information
* Regulation 102D - Authorisation for service to transport children.
* Regulation 103 –Premises, furniture and equipment are safe, clean and in good repair.
* Regulation 105 – Sufficient furniture, materials and developmentally appropriate equipment.
* Regulation 160 – Child enrolment records to include all prescribed information.
* Regulation 165 – Keep record of visitors.
 | 27 June 2024 | Issue of compliance notice under section 177 |
| Play House Family Day Care358 Plenty Road, PRESTON VIC 3072 | SE-40001500 | PLAY HOUSE FAMILY DAY CARE PTY LTD  | PR-40001002 | Enforceable undertaking | Due to assessment and rating outcome, and failure to comply with an emergency action notice.  | 21 August 2024 | Acceptance of enforceable undertaking under section 179A |
| Smart Children Early Learning Centre15 Burden Street,SPRINGVALE VIC 3171 | SE-40009355 | VI AND NHAT PTY LTD | PR-40020404 | Suspension notice | * Section 187(1)(c) – Person must not contravene prohibition notice
 | 18 September 2024 | Suspension under section 73  |
| Smart Children Early Learning Centre15 Burden Street,SPRINGVALE VIC 3171 | SE-40009355 | VI AND NHAT PTY LTD | PR-40020404 | Compliance notice | * Section 169(1) - Offence relating to staffing arrangements
* Section 162(1) - Offence to operate education and care service unless responsible person is present
* Section 165 - Offence to inadequately supervise children.
 |  | Compliance notice under section 177 |
| N/A | N/A | UPENDO FAMILY DAY CARE PTY LTD | PR-40025247 | Cancellation of provider approval | * Section 31(f)) - Approved provider has not operated any education and care service for a period of more than 12 months.
* Section 31(h) - The approved provider has not satisfied, or is not satisfying, the provider eligibility rules under the Family Assistance Law.
 | 9 October 2024 | Cancellation of provider approval under section 33 |
| N/A | N/A | Khalid Mahmood | PR-40006986 | Cancellation of provider approval | * Section 31(f)) - Approved provider has not operated any education and care service for a period of more than 12 months.
* Section 31(h) - The approved provider has not satisfied, or is not satisfying, the provider eligibility rules under the Family Assistance Law.
 | 9 October 2024 | Cancellation of provider approval under section 33 |
| N/A | N/A | TEAM HOLIDAY PTY LTD | PR-40002234 | Conviction of an offence | Section 165(1) - Offence to inadequately supervise children | 16 October 2024 | The Magistrates’ Court sentenced TEAM HOLIDAY PTY LTD on the following charges brought by the Department:Approved provider ordered to pay $15,000, including costs, arising from breaches of the National Law |
| Ignite Minds Pty Ltd1-3 St Heliers StABBOTSFORD VIC 3067 | SE-40001050 | IGNITE MINDS PTY. LTD. | PR-40000664 | Emergency action notice | Education and care service operating in a manner that poses, or is likely to pose, an immediate risk to the safety, health or wellbeing of a child or children being educated and cared for by the service. | 8 November 2024 | Emergency action notice under section 179 |
| N/A | N/A | Waqas Raza Khan | PR-00007836 | Cancellation of provider approval | * Section 31(e) - The approved provider has breached a condition of the provider approval.
* Section 31(f) - Approved provider has not operated any education and care service for a period of more than 12 months.
* Section 31(h) - The approved provider has not satisfied, or is not satisfying, the provider eligibility rules under the Family Assistance Law.
 | 19 November 2024 | Cancellation of provider approval under section 33 |
| N/A | N/A | COOLAMON KIDS PTY LTD | PR-40024651 | Cancellation of provider approval | * Section 31(f) - Approved provider has not operated any education and care service for a period of more than 12 months.
 | 12 December 2024 | Cancellation of provider approval under section 33 |
| N/A | N/A | DIVERSITY FOUNTAIN FAMILY DAY CARE PTY LTD | PR-40021820 | Cancellation of provider approval | * Section 31(e) - The approved provider has breached a condition of the provider approval.
* Section 31(f) - Approved provider has not operated any education and care service for a period of more than 12 months.
 | 24 December 2024 | Cancellation of provider approval under section 33 |