| **Name and Address of Service** | **Service Approval Number** | **Approved Provider Name** | **Approved Provider Number** | **Nature of Enforcement** | **Reason for Enforcement Action** | **Date of Enforcement Action** | **Details of Action Taken** |
| --- | --- | --- | --- | --- | --- | --- | --- |
| The Avenue Children’s Centre and Kindergarten  39 The Avenue, BALACLAVA VIC 3183 | SE-00003649 | THE AVENUE CHILDREN’S CENTRE INC | PR-40002693 | Amendment of service approval | Due to non-compliances with the National Law and/or National Regulations:   * Section 165 – Ensure children are adequately supervised at all times. * Section 167 – Protect children from harm and hazards likely to cause injury. * Regulation 101 – Conduct risk assessment for excursion. * Regulation 170 – Follow policies and procedures. | 3 January 2024 | Imposition of condition on service approval under section 55 |
| Teach A Tot Family Daycare PTY LTD  1 Longfield Way, DEER PARK VIC 3023 | SE-40018558 | TEACH A TOT FAMILY DAY CARE PTY LTD | PR-40022809 | Cancellation of provider approval | Based on the following ground:   * Section 31 – The approved provider has not satisfied, or is not satisfying, the provider eligibility rules under the Family Assistance Law. | 8 January 2024 | Cancellation of provider approval under section 33 |
| Botanic Ridge PS TheirCare   10 Echidna Pde, BOTANIC RIDGE VIC 3977 | SE-40017344 | TheirCare Pty Ltd | PR-40011145 | Amendment of service approval | Due to non-compliance with the National Law and/or National Regulations:  Section 167 – Protect children from harm and hazards likely to cause injury. | 29 January 2024 | Amendment of service approval through imposition of condition on service approval under section 55 |
| TeamKids - Caulfield Junior College  186 Balaclava Rd, CAULFIELD NORTH VIC 3161 | SE-00006162 | TEAM HOLIDAY PTY LTD | PR-40002234 | Amendment of service approval | Due to non-compliance with the National Law and/or National Regulations:   * Section 51(4C) - Operate in a way that complies with the Child Safe Standards. * Regulation 99 - Children leaving education and care service premises. * Regulation 158 – Record of attendance to include all prescribed information. | 1 February 2024 | Imposition of condition on service approval under section 55 |
| Little Heaven Family Day Care Scheme  6 Harmony DR, TARNEIT VIC 3029 | SE-40021943 | Bright Family Care Services PTY LTD | PR-40024582 | Cancellation of provider approval | Based on the following ground:   * Section 31 – The approved provider has not satisfied, or is not satisfying, the provider eligibility rules under the Family Assistance Law. | 21 February 2024 | Cancellation of provider approval under section 33 |
| N/A | N/A | Salam Ayache | PR-40022912 | Cancellation of provider approval | Based on the following ground:   * Section 31 – The approved provider has not satisfied, or is not satisfying, the provider eligibility rules under the Family Assistance Law. | 21 February 2024 | Cancellation of provider approval under section 33 |
| Blooming Kids  Unit 3, 11-13 Thompson Street, CAMPBELLFIELD VIC 3061 | SE-40019448 | Blooming Kids FDC Pty Ltd | PR-40020479 | Cancellation of provider approval | Based on the following ground:   * Section 31 – The approved provider has not satisfied, or is not satisfying, the provider eligibility rules under the Family Assistance Law. | 21 February 2024 | Cancellation of provider approval under section 33 |
| Precious Stones Family Care  221 Hogans Road, HOPPERS CROSSING VIC 3029 | SE-40020609 | PRECIOUS STONES FAMILY DAY CARE PTY LTD | PR-40020296 | Cancellation of provider approval | Based on the following ground:   * Section 31 – Approved provider has not operated any education and care service for a period of more than 12 months. | 27 February 2024 | Cancellation of provider approval under section 33 |
| Maria Montessori Pre School & Early Learning Centre  42 Main Street, THOMASTOWN VIC 3074 | SE-00003917 | Star Care (Vic) Pty Ltd ATF Bardan Family Trust | PR-00002357 | Compliance notice | Due to non-compliance with the National Law and National Regulations:   * Section 51(1) - Operate in a way that ensures the safety, health and wellbeing of children being educated and cared for by the service. * Section 165 – Ensure children are adequately supervised at all times. * Section 167 – Protect children from harm and hazards likely to cause injury. * Section 168 – Delivery of educational program based on an approved learning framework. * Regulation 74 – Documenting of child assessments or evaluations for delivery of educational program. * Regulation 77 – Health, hygiene and safe food practices. * Regulation 79 – Service providing food and beverages. * Regulation 80 - Weekly menu. * Regulation 81 - Ensure the needs for sleep and rest of children are being met. * Regulation 97 – Emergency and evacuation procedures. * Regulation 103 –Premises, furniture and equipment are safe, clean and in good repair. * Regulation 104 – Fencing * Regulation 105 – Sufficient furniture, materials and developmentally appropriate equipment. * Regulation 109 – Toilet and hygiene facilities. * Regulation 147 – Staff members. * Regulation 155 – Interactions with children. | 29 February 2024 | Issue of compliance notice under section 177 |
| Play House Family Day Care  358 Plenty Road, PRESTON VIC 3072 | SE-40001500 | PLAY HOUSE FAMILY DAY CARE PTY LTD | PR-40001002 | Emergency action notice | Due to non-compliance with the National Law and National Regulations:   * Regulation 30 – Condition on service approval – family day care educator insurance. * Regulation 84C – Risk assessment for purposes of sleep and rest policies and procedures. * Regulation 116(1) – Conduct assessment of each proposed residence and each proposed family day care venue. * Regulation 136 – Each family day care educator and family day care educator assistant holds a current approved first aid qualification, anaphylaxis management training, and emergency asthma management training. * Regulation 163 – Residents at family day care residence and family day care educator assistants to be fit and proper person. * Regulation 358 – Read and consider working with children check before person engaged or employed as staff member. | 29 February 2024 | Issue of emergency action notice under section 179 |
| ABS FAMILY DAY CARE PTY. LTD.  14 Mudford Street, SUNSHINE WEST VIC 3020 | SE-40015117 | ABS FAMILY DAY CARE PTY. LTD. | PR-40011801 | Cancellation of provider approval | Based on the following ground:   * Section 31 – The approved provider has not satisfied, or is not satisfying, the provider eligibility rules under the Family Assistance Law. | 6 March 2024 | Cancellation of provider approval under section 33 |
| Unicorn Family Daycare Service  Suite 507, 101 Overton Road, WILLIAMS LANDING VIC 3027 | SE-40000136 | Waqas Raza Khan | PR-00007836 | Suspension of service approval | Based on the following ground:   * Section 70 -The approved provider has not paid the prescribed annual fee for the service approval. | 15 March 2024 | Suspension of service approval under section 72 |
| The Grove Children's Centre  38-40 The Grove, COBURG VIC 3058 | SE-00005699 | The Grove Childrens Centre Pty Ltd ATF The Grove Children's Centre Unit Trust | PR-00002892 | Enforceable undertaking | Due to non-compliance with the National Law and/or National Regulations:   * Section 165 – Ensure children are adequately supervised at all times. * Section 167 – Protect children from harm and hazards likely to cause injury. | 21 March 2024 | Acceptance of enforceable undertaking under section 179A |
| Learn Academy Family Day Care   34 Grenache Rd, WOLLERT VIC 3750 | SE-4022186 | Gul Duruye Arik | PR-40020876 | Cancellation of provider approval | Based on the following ground:   * section 31(h) – the approved provider has been refused approval as they do not satisfy the provider eligibility rules under the Family Assistance Law. | 3 April 2024 | Cancellation of provider approval under section 33 |
| Smart Learning Family Daycare PTY LTD  62 Claret Ash Bvd, HARKNESS VIC 3337 | SE-40019593 | SMART LEARNING FAMILY DAYCARE PTY LTD | PR-40024059 | Cancellation of provider approval | Based on the following grounds:   * section 31(e) - the approved provider has breached a condition of provider approval (Failure to pay annual fee) * section 31(h) - the approved provider has been refused approval as they do not satisfy the provider eligibility rules under the Family Assistance Law. | 9 April 2024 | Cancellation of provider approval under section 33 |
| Busy Bees at Port Melbourne   5 Ingles Street, PORT MELBOURNE VIC 3207 | SE-00005783 | Baker Street Childcare Education Pty Ltd | PR-40002206 | Amendment of service approval | Due to non-compliance with the National Law and National Regulations:   * Section 168 - Delivery of educational program based on an approved learning framework. * Regulation 74 – Documenting of child assessments or evaluations for delivery of educational program. * Regulation 77 - Health, hygiene and safe food practices * Regulation 103 –Premises, furniture and equipment are safe, clean and in good repair. * Regulation 155 – Interactions with children. | 11 April 2024 | Amendment of service approval through imposition of condition on service approval under section 55 |
| Edwardes Street Child Minding  41 Edwardes St, RESERVOIR VIC 3073 | SE-00003596 | Manes Care Pty Ltd | PR-00001652 | Emergency action notice | Due to non-compliance with the National Law and National Regulations:   * Section 167 – Protect children from harm and hazards likely to cause injury. | 19 April 2024 | Issue of emergency action notice under section 179 |
| Hurstbridge PS TheirCare   Main Road, HURSTBRIDGE VIC 3099 | SE-00005179 | TheirCare Pty Ltd | PR-40011145 | Compliance notice | Due to non-compliance with the National Law and National Regulations:   * Section 165 – Ensure children are adequately supervised at all times. * Section 167 – Protect children from harm and hazards likely to cause injury | 6 May 2024 | Issue of compliance notice under section 177 |
| Play House Family Day Care  358 Plenty Road, PRESTON VIC 3072 | SE-40001500 | PLAY HOUSE FAMILY DAY CARE PTY LTD | PR-40001002 | Compliance notice | Due to non-compliance with the National Law and National Regulations:   * Section 51(2) – Ensure that each family day care educator is adequately monitored and supported. * Section 51(8) – Comply with conditions of a service approval. * Section 167 – Protect children from harm and hazards likely to cause injury. * Section 168 - Delivery of educational program based on an approved learning framework. * Section 172 - Display prescribed information. Section 269(1) – Keep a register of family day care educators, co-ordinators and assistants that contains prescribed information. * Regulation 74 – Documenting of child assessments or evaluations for delivery of educational program. * Regulation 75 - Information about educational program to be kept available. * Regulation 100 – Conduct risk assessments before excursion. * Regulation 102 – Authorisation for excursions. * Regulation 102C – Conduct a risk assessment for transporting children. * Regulation 103 –Premises, furniture and equipment are safe, clean and in good repair. * Regulation 105 – Sufficient furniture, materials and developmentally appropriate equipment. * Regulation 143B - Ongoing management of family day care educators * Regulation 160 – Child enrolment records to be kept by approved provider and family day care educator. | 10 May 2024 | Issue of compliance notice under section 177 |
| Wyndham Vale Montessori Centre - Ballan Rd   41 Hirata Bvd, WYNDHAM VALE VIC 3024 | SE-40022072 | Sunnyside Early Learning Centre Pty Ltd ATF Montessori Unit Trust | PR-40006652 | Compliance notice | Due to non-compliance with the National Law and National Regulations:   * Section 51(4C) - Operate in a way that complies with the Child Safe Standards. * Section 166 – Ensure that children are not subjected to inappropriate discipline. * Regulation 155 – Interactions with children. | 10 May 2024 | Issue of compliance notice under section 177 |
| YLV Sacred Heart OSHC   1-3 Clifton Gr, PRESTON VIC 3072 | SE-40024279 | Youth Leadership Victoria Inc | PR-00002783 | Compliance notice | Due to non-compliance with the National Law and National Regulations:   * Section 51(4C) - Operate in a way that complies with the Child Safe Standards. * Section 165 – Ensure children are adequately supervised at all times. * Section 167 – Protect children from harm and hazards likely to cause injury. * Section 168 - Delivery of educational program based on an approved learning framework. * Regulation 75 - Information about educational program to be kept available. * Regulation 97 – Emergency and evacuation procedures. * Regulation 102AAC - Risk assessment for the purposes of safe arrival of children policies and procedures. * Regulation 117 – Glass. * Regulation 136 – First aid qualifications. * Regulation 147 – Staff member records. * Regulation 158 – Children’s attendance record to be kept by approved provider. * Regulation 160 – Child enrolment records to be kept by approved provider and family day care educator. * Regulation 170 - Follow policies and procedures. | 17 May 2024 | Issue of compliance notice under section 177 |
| Aspire Early Education Pakenham   75 Station Street, PAKENHAM VIC 3810 | SE-40009415 | ASCOT EARLY LEARNING CENTRE PTY LTD | PR-40011123 | Compliance notice | Due to non-compliance with the National Law and National Regulations:   * Section 166 – Ensure that children are not subjected to inappropriate discipline. * Section 168 - Delivery of educational program based on an approved learning framework. * Section 51(4C) - Operate in a way that complies with the Child Safe Standards. | 21 May 2024 | Issue of compliance notice under section 177 |
| Alef Early Learning Centre   67 Hotham St, ST KILDA EAST, VIC 3183 | SE-40000634 | CHEDER INC | PR-40000473 | Cancellation of provider approval | Based on the following ground:   * 31(f) - the approved provider has not operated any education and care service for a period of more than 12 months. | 5 June 2024 | Cancellation of provider approval under section 33 |
| N/A | N/A | Ella Early Education Pty Ltd | PR-40006157 | Cancellation of provider approval | Based on the following ground:   * 31(f) - the approved provider has not operated any education and care service for a period of more than 12 months. | 5 June 2024 | Cancellation of provider approval under section 33 |
| N/A | N/A | SMAG GROUP PTY LTD | PR-40024430 | Cancellation of provider approval | Based on the following grounds:   * section 31(f) - the approved provider has not operated any education and care service for a period of more than 12 months. * section 31(h) - the approved provider has been refused approval as they do not satisfy the provider eligibility rules under the Family Assistance Law. | 18 June 2024 | Cancellation of provider approval under section 33 |
| Diamond Valley SDS TheirCare   14-24 Brentwick Drive, GREENSBOROUGH VIC 3088 | SE-40030170 | TheirCare Pty Ltd | PR-40011145 | Compliance notice | Due to non-compliance with the National Law and National Regulations:   * Section 51(4C) - Operate in a way that complies with the Child Safe Standards. * Section 167 – Protect children from harm and hazards likely to cause injury. * Section 168 - Delivery of educational program based on an approved learning framework. * Regulation 75 - Information about educational program to be kept available. * Regulation 80 - A weekly menu displayed in accessible place. * Regulation 84C - Risk assessment for purposes of sleep and rest policies and procedures * Regulation 117A – Placing a person in day-to-day charge of a service. * Regulation 173 - Prescribed information to be displayed—education and care service other than a family day care service | 21 June 2024 | Issue of compliance notice under section 177 |
| La Petite Ecole - Inkerman Road  710 Inkerman Rd, CAULFIELD NORTH VIC 3161 | SE-40008551 | Stephane Nicolas Brisson | PR-40009648 | Compliance notice | Due to non-compliance with the National Law and National Regulations:   * Section 172 - Display prescribed information. * Section 175 - Keep enrolment and other prescribed documents. * Regulation 74 – Documenting of child assessments or evaluations for delivery of educational program. * Regulation 117A – Placing a person in day-to-day charge of a service. * Regulation 131 - Requirement for early childhood teacher—centre-based services—25 or more approved places but fewer than 25 children * Regulation 136 – At least one staff member in attendance at the service holds a current approved first aid qualification, anaphylaxis management training, and emergency asthma management training. * Regulation 169 – Additional policies and procedures – family day care service | 24 June 2024 | Issue of compliance notice under section 177 |
| NEW GENERATION FAMILY DAY CARE PTY LTD   3/61 Robinson Street, DANDENONG VIC 3175 | SE-40000225 | NEW GENERATION FAMILY DAY CARE PTY LTD | PR-40000229 | Compliance notice | Due to non-compliance with the National Law and National Regulations:   * Section 51(1) - Operate in a way that ensures the safety, health and wellbeing of children being educated and cared for by the service. * Section 167 – Protect children from harm and hazards likely to cause injury. * Section 168 - Delivery of educational program based on an approved learning framework. * Section 172 - Display prescribed information. * Section 175 - Keep enrolment and other prescribed documents. * Regulation 97 – Emergency and evacuation procedures * Regulation 102 – Ensure authorisation contains all prescribed information * Regulation 102D - Authorisation for service to transport children. * Regulation 103 –Premises, furniture and equipment are safe, clean and in good repair. * Regulation 105 – Sufficient furniture, materials and developmentally appropriate equipment. * Regulation 160 – Child enrolment records to include all prescribed information. * Regulation 165 – Keep record of visitors. | 27 June 2024 | Issue of compliance notice under section 177 |
| Play House Family Day Care  358 Plenty Road, PRESTON VIC 3072 | SE-40001500 | PLAY HOUSE FAMILY DAY CARE PTY LTD | PR-40001002 | Enforceable undertaking | Due to assessment and rating outcome, and failure to comply with an emergency action notice. | 21 August 2024 | Acceptance of enforceable undertaking under section 179A |
| Smart Children Early Learning Centre  15 Burden Street,  SPRINGVALE VIC 3171 | SE-40009355 | VI AND NHAT PTY LTD | PR-40020404 | Suspension notice | * Section 187(1)(c) – Person must not contravene prohibition notice | 18 September 2024 | Suspension under section 73 |
| Smart Children Early Learning Centre  15 Burden Street,  SPRINGVALE VIC 3171 | SE-40009355 | VI AND NHAT PTY LTD | PR-40020404 | Compliance notice | * Section 169(1) - Offence relating to staffing arrangements * Section 162(1) - Offence to operate education and care service unless responsible person is present * Section 165 - Offence to inadequately supervise children. |  | Compliance notice under section 177 |
| N/A | N/A | UPENDO FAMILY DAY CARE PTY LTD | PR-40025247 | Cancellation of provider approval | * Section 31(f)) - Approved provider has not operated any education and care service for a period of more than 12 months. * Section 31(h) - The approved provider has not satisfied, or is not satisfying, the provider eligibility rules under the Family Assistance Law. | 9 October 2024 | Cancellation of provider approval under section 33 |
| N/A | N/A | Khalid Mahmood | PR-40006986 | Cancellation of provider approval | * Section 31(f)) - Approved provider has not operated any education and care service for a period of more than 12 months. * Section 31(h) - The approved provider has not satisfied, or is not satisfying, the provider eligibility rules under the Family Assistance Law. | 9 October 2024 | Cancellation of provider approval under section 33 |
| N/A | N/A | TEAM HOLIDAY PTY LTD | PR-40002234 | Conviction of an offence | Section 165(1) - Offence to inadequately supervise children | 16 October 2024 | The Magistrates’ Court sentenced TEAM HOLIDAY PTY LTD on the following charges brought by the Department:  Approved provider ordered to pay $15,000, including costs, arising from breaches of the National Law |
| Ignite Minds Pty Ltd  1-3 St Heliers St  ABBOTSFORD VIC 3067 | SE-40001050 | IGNITE MINDS PTY. LTD. | PR-40000664 | Emergency action notice | Education and care service operating in a manner that poses, or is likely to pose, an immediate risk to the safety, health or wellbeing of a child or children being educated and cared for by the service. | 8 November 2024 | Emergency action notice under section 179 |
| N/A | N/A | Waqas Raza Khan | PR-00007836 | Cancellation of provider approval | * Section 31(e) - The approved provider has breached a condition of the provider approval. * Section 31(f) - Approved provider has not operated any education and care service for a period of more than 12 months. * Section 31(h) - The approved provider has not satisfied, or is not satisfying, the provider eligibility rules under the Family Assistance Law. | 19 November 2024 | Cancellation of provider approval under section 33 |
| N/A | N/A | COOLAMON KIDS PTY LTD | PR-40024651 | Cancellation of provider approval | * Section 31(f) - Approved provider has not operated any education and care service for a period of more than 12 months. | 12 December 2024 | Cancellation of provider approval under section 33 |
| N/A | N/A | DIVERSITY FOUNTAIN FAMILY DAY CARE PTY LTD | PR-40021820 | Cancellation of provider approval | * Section 31(e) - The approved provider has breached a condition of the provider approval. * Section 31(f) - Approved provider has not operated any education and care service for a period of more than 12 months. | 24 December 2024 | Cancellation of provider approval under section 33 |