| Name and Address of Service | Service Approval Number | Approved Provider Name | Approved Provider Number | Nature of Enforcement | Reason for Enforcement Action | Date of Enforcement Action | Details of Action Taken |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Nile Family Day Care  19 Circuit Drive Truganina, 3029 | SE-00011873 | Ms Yier Makuet and Ms Natalina Makuet | PR-00006485 | Compliance Notice | Due to non-compliances with the National Law which included a failure to:   * Ensure adequate knowledge of Child Safe Standards and Reportable Conduct Scheme * monitor and support educators * employ the required number of co-ordinators for the registered educators, * adequately supervise children * deliver appropriate educational program * ensure education and care is not provided by an unqualified educator * ensure all residents over 18 years have a current working with children check * rectify potential hazards at six educator residences * ensure enrolment documents are available at residences * ensure child attendance records were accurate. | 22 January 2021 | Issue of compliance notice |
| Prime Family Day Care and Consulting Services  Level 1, Building 3, 69 Dalton Road Thomastown 3074 | SE-40000606 | Ola Ouda | PR-40000564 | Suspension of Provider Approval | Provider approval suspended on the grounds set out in section 25 of the National Law. | 22 January 2021 | Suspension of provider approval under section 27 |
| Heatherton Christian College Outside School Hours Program  316-322 Kingston Road, Clarinda, 3169 | SE-00005767 | Kingston City Church Inc | PR-00002830 | Emergency Action Notice | The service was operating in a manner that posed or was likely to pose an immediate risk to the safety, health or wellbeing of children, in that:   * enrolment and attendance records were inaccurate or incomplete * no current educational program or activities * educators present did not have a current first aid qualifications and unaware of children that might have a medical condition * For 15 minutes no educator present with an early childhood qualification * No menu on display and food not offered regularly * Emergency evacuations not practised or planned. | 15 February 2021 | Issue of emergency action notice under section 179 |
| Creative Garden Early Learning Wallan  94 Taylor's Lane  Wallan Vic 3756 | SE-00004344 | G8 Education Limited | PR-00000898 | Compliance Direction | Due to non-compliances with the National Law which included a failure to:   * protect children from harm and hazards likely to cause injury * ensure all required information is kept on each staff record * ensure documents and information relating to the educational program are kept * ensure premises, furniture and equipment were safe, clean and in good repair * provide children with access to sufficient furniture, materials and developmentally appropriate equipment | 4 March 2021 | Issue of compliance direction under section 176 |

| Name and Address of Service | Service Approval Number | | Approved Provider Name | Approved Provider Number | | Nature of Enforcement | | Reason for Enforcement Action | | Date of Enforcement Action | Details of Action Taken |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Bellarine Kids Early Learning Centre  158-160 Bellarine Highway  Moolap Vic 3224 | SE-00006014 | | Mandhu Pty Ltd ATF The Patel Trust and Azuraan Investments Pty Ltd ATF The Azuraan Trust | PR-00001126 | | Compliance Notice | | Due to a failure to comply with a condition on service approval. The condition required the service engage an independent early childhood consultant or expert to audit and review its service training program and plan by 28 February 2021. | | 16 March 2021 | Issue of compliance notice under section 177 |
| Twinkle Turtle Children's Services  38 Westmere Crescent  Coolaroo Vic 3048 | SE-40000535 | | NEB Education & Training Pty Ltd | PR-40001545 | | Compliance Notice | | Due to non-compliances with the National Law which included a failure to:   * protect children from harm and hazards likely to cause injury * adequately monitor and support family day care educators * ensure prescribed enrolment and other documents are kept * ensure all information is kept on the register of family day care educators, co-ordinator and assistants. | | 25 March 2021 | Issue of compliance notice under section 177 |
| Maria Montessori Pre School & Early Learning Centre  42 Main Street  Thomastown Vic 3074 | SE-00003917 | | Star Care (Vic) Pty Ltd ATF Bardan Family Trust | PR-00002357 | | Amendment of Service Approval | | Due to the failure to address ongoing non-compliance with the National Law and National Regulations. | | 1 April 2021 | Imposition of Conditions on Service Approval under section 55 |
| Little Sweethearts Family Day Care Pty Ltd  301 Boardwalk Bvd  Point Cook Vic 3030 | SE-40001305 | | Little Sweethearts Family Day Care Pty Ltd | PR-40001162 | | Cancellation of Provider Approval | | Based on the following grounds:   * Section 31 – approved provider not a fit and proper person to provide an education and care service * Section 31 – breaches of several conditions of the provider approval * Section 31 – approved provider has not operated any education and care service for a period of more than 12 months | | 1 April 2021 | Cancellation of Provider Approval under section 33 |
| Shinetime Early Learning Center PTY LTD  1a Foam St  Elwood Vic 3184 | SE-40006104 | | Shinetime Early Learning Center Pty Ltd | PR-40006395 | | Amendment of Service Approval | | Due to non-compliance with the National Law and National Regulations, including the Approved Provider and nominated supervisor’s limited understanding of the:   * National Law and National Regulations * Child Safe Standards * Reportable Conduct Scheme * Child Protection Law | | 7 April 2021 | Imposition of Conditions on Service Approval under section 55 |
| Nile Family Day Care  19 Circuit Drive  Truganina Vic 3029 | SE-00011873 | | Ms Yier Makuet and Ms Natalina Makuet | PR-00006485 | | Compliance Notice | | Due to non-compliances with the National Law which included a failure to:   * comply with the conditions on service approval * protect children from harm and hazards likely to cause injury * ensure prescribed enrolment and other documents are kept * ensure all information is kept on the register of family day care educators, co-ordinator and assistants * ensure documents and information relating to the educational program are kept * ensure first aid qualifications are held by each educator | | 7 April 2021 | Issue of compliance notice under section 177 |
| Leopold World of Learning  31-33 Melaluka Road  Leopold Vic 3224 | SE-00002689 | | G8 Education Limited | PR-00000898 | | Amendment of Service Approval | | Due to non-compliances with the National Law which included:   * Section 166 – inappropriate discipline * Regulation 170 – failure to follow policies and procedures | | 12 April 2021 | Imposition of Conditions on Service Approval under section 55 |
| Hampton Park Community House  16-20 Stuart Avenue, Hampton Park 3976 | SE-00005742 | | Hampton Park Care Group Inc | PR-00001560 | | Amendment of Service Approval | | Due to non-compliances with the National Law which included:   * Section 173 – failure to notify the Regulatory Authority * Regulation 170 – failure to follow policies and procedures | | 12 April 2021 | Imposition of Conditions on Service Approval under section 55 |
| Explorers Early Learning Brighton East  761 Nepean Hwy  Brighton East 3187 | SE-40010799 | | SLK Trading Brighton East Pty Ltd | PR-40012498 | | Amendment of Service Approval | | Due to non-compliances with the National Law which included a failure to:   * Section 165 - inadequately supervise children * Section 167 – protection of children from harm and hazards likely to cause injury | | 3 May 2021 | Imposition of Conditions on Service Approval under section 55 |
| Premier Choice Family Day Care  1 Corfu Ave,  Tarneit 3029 | SE-40000999 | | Premier Choice Pty Ltd | PR-40000801 | | Cancellation of Provider Approval | | Based on the following grounds:   * Section 31 – approved provider not a fit and proper person to provide an education and care service * Section 31 – breaches of several conditions of the provider approval * Section 31 – approved provider has not operated any education and care service for a period of more than 12 months | | 6 May 2021 | Cancellation of Provider Approval under section 33 |
| HELPING HUGS FAMILY DAY CARE PTY. LTD.  3/3 Synnot Street,  Werribee 3030 | SE-40000863 | | HELPING HUGS FAMILY DAY CARE PTY. LTD. | PR-40000662 | | Compliance Notice | | Due to non-compliances with the National Law which included a failure to:   * comply with the conditions on service approval * protect children from harm and hazards likely to cause injury * ensure required programs are delivered * ensure prescribed enrolment and other documents are kept * ensure all information is kept on the register of family day care educators, co-ordinator and assistants * ensure documents and information relating to the educational program are kept * ensure health, hygiene and safe food practices * ensure food and beverages * ensure emergency and evacuation procedures * ensure risk assessments and authorisation before an excursion * ensure ventilation and natural light * ensure toilet and hygiene facilities * ensure relationships in groups * ensure prescribed insurance | | 28 May 2021 | Issue of compliance notice under section 177 |
| Shinetime Early Learning Center Pty Ltd  1a Foam St,  Elwood 3184 | SE-40006104 | | Shinetime Early Learning Center Pty Ltd | PR-40006395 | | Compliance Notice | | Due to non-compliances with the National Law which included a failure to:   * comply with the conditions on service approval * protect children from harm and hazards likely to cause injury * provide adequate supervision of children at all times * ensure staffing arrangements * ensure accurate staff records * ensure accurate an children’s attendance record | | 28 May 2021 | Issue of compliance notice under section 177 |
| Fantastic Family Day Care  9 St Peter Court  Tarneit 3029 | SE-40000379 | | Fantastic Family Day Care Services Pty Ltd | PR-00006593 | | Cancellation of Provider Approval | | Based on the following grounds:   * Section 31 – approved provider not a fit and proper person to provide an education and care service * Section 31 – breaches of a number of conditions of the provider approval  |  | | --- | |  | | | 1 June 2021 | Cancellation of Provider Approval under section 33 |
| Camp Australia – Alamanda K-0 College OSHC  86-100 Alamanda Blvd, Point Cook 3030 | SE-40000344 | | Camp Australia Pty Ltd | PR- 00002539 | | Conviction of an offence | | Due to the serious nature of non-compliances including:   * Section 51(8) – condition on service approval: service exceeded the maximum number of children being educated and cared for under its service approval   It admitted using a separate room for unapproved care to circumvent the approved number of places for children. | | 18 June 2021 | Magistrate’s Court found Camp Australia guilty, with conviction, of one charge. Camp Australia ordered to pay a fine of $10,000. |
| Mother's Choice Family Day Care  24 Amsterdam Avenue,  Tarneit 3029 | SE-00011658 | | Mother's Choice Family Day Care Pty Ltd | PR-00006792 | | Compliance Notice | | Due to non-compliances with the National Law which included a failure to:   * comply with the conditions on service approval * ensure required programs are delivered * ensure premises, furniture, and equipment to be safe, clean and in good repair * provide positive interactions with children | | 5 July 2021 | Issue of compliance notice under section 177 |
| Kindy Patch Chelsea  71 Blantyre Avenue,  Chelsea 3196 | SE-00002885 | | G8 Education Limited | PR-00000898 | | Amendment of Service Approval | | Due to non-compliances with the National Law which included a failure to:   * Section 165 - inadequately supervise children * Section 167 – protection of children from harm and hazards likely to cause injury * Section 168 – required educational program | | 6 August 2021 | Imposition of Conditions on Service Approval under section 55 |
| Little Stars Florina Childcare & Kindergarten  Cnr Hawdon St & Knight St,  Shepparton 3630 | SE-00003689 | | LITTLE STARS CHILD CARE & EARLY LEARNING CENTRE PTY LTD | PR-40001593 | | Compliance Notice | | Due to non-compliances with the National Law which included a failure to:   * ensure there is a responsible person present at the service during the operation of the education and care service * protect children from harm and hazards likely to cause injury * ensure required programs are delivered * to display prescribed information * to notify certain circumstances to Regulatory Authority * ensure emergency and evacuation procedures * ensure premises, furniture, and equipment to be safe, clean and in good repair * ensure sufficient furniture, materials and equipment * ensure children’s access to adequate, developmentally and age appropriate toilets * keep a record of educators working directly with children * ensure prescribed enrolment and other documents are kept | | 9 August 2021 | Issue of compliance notice under section 177 |
| Canberra Avenue Child Care & Kinder  27 - 29 Canberra Avenue  DANDENONG 3175 | SE-00004023 | | JCSLIM Pty Ltd | PR-40019509 | | Compliance Notice | | Due to non-compliances with the National Law which included a failure to:   * meet conditions on service approval – ensuring child’s educational and developmental needs are met * ensure the protection of children from harm and any hazard * ensure required programs are delivered * ensure information about the educational program is kept * ensure health, hygiene and safe food practices * ensure premises, furniture, and equipment to be safe, clean and in good repair * ensure person in day-to-day charge has consented in writing * ensure an educational leader is designated in writing * ensure the name of the responsible person is included on the staff record * ensure child attendance records were accurate | | 7 September 2021 | Issue of compliance notice under section 177 |
| Young Einsteins Early Learning Centre Dandenong  Unit 3, 17-19 Repton Road,  Malvern East VIC 3145 | SE-00005861 | | Young Einsteins Early Learning Centre Pty Ltd ATF P Moodley Trust | PR-40003938 | | Compliance Notice | | Due to non-compliances with the National Law which included a failure to:   * ensure required programs are delivered * ensure educators meet qualification requirements * ensure emergency and evacuation procedures * ensure transport risk assessment before service transport child * ensure authorisation of the service to transport child * ensure appropriate access to early childhood teacher * ensure all required information is kept on each staff record * ensure a complete record of educators working directly with children * ensure all health information is included on child’s enrolment record | | 17 September 2021 | Issue of compliance notice under section 177 |
| First Steps Child Care Centre  1 Regent Street  WHITTINGTON 3219 | SE-00004374 | | NQ Childcare Pty. Ltd. (In Liquidation) | PR-40008590 | | Cancellation of Provider Approval | | Based on the following grounds:   * Section 31 – approved provider not a fit and proper person to provide an education and care service * Section 31 – approved provider has not operated any education and care service for a period of more than 12 months | | 21 September 2021 | Cancellation of Provider Approval |
| Corryong Preschool  47 Harris Street  CORRYONG 3707 | SE-00003805 | | Towong Shire Council | PR-00002066 | | Emergency Action Notice | | |  | | --- | | Based on the ground that there was an immediate risk to the safety, health and wellbeing of children | | | 18 October 2021 | Issue of emergency action notice under section 179 |
| Canberra Avenue Child Care & Kinder  27 - 29 Canberra Avenue  DANDENONG 3175 | SE-00004023 | JCSLIM Pty Ltd | | | PR-40019509 | | Amendment of Service Approval | Due to non-compliances with the National Law which included a failure to   * ensure the protection of children from harm and any hazard * ensure required educational programs are delivered * provide adequate supervision of children at all times * ensure emergency and evacuation procedures * ensure premises, furniture, and equipment to be safe, clean and in good repair * ensure sufficient furniture, materials and equipment | 19 October 2021 | | Imposition of Conditions on Service Approval under section 55 | |
| Great Beginnings Cranbourne North  20 Paxford Drive  CRANBOURNE NORTH3977 | SE-40005968 | G8 Education Limited | | | PR-00000898 | | Amendment of Service Approval | Due to non-compliances with the National Law which included a failure to:   * ensure adequate supervision of children * ensure the protection of children from harm and any hazard | 19 October 2021 | | Imposition of Conditions on Service Approval under section 55 | |
| Billan Family Day Care  2 Motto Drive  Coolaroo 3048 | SE-00004497 | Sagal Mohamed | | | PR-00002524 | | Cancellation of Provider Approval | Based on the following grounds:   * Section 31 – approved provider not a fit and proper person to provide an education and care service * Section 31 – breaches a number of conditions of the provider approval * Section 31 – approved provider has not operated any education and care service for a period of more than 12 month | 21 October 2021 | | Cancellation of Provider Approval under section 33 | |