

Kindergarten Parent Opinion Survey 2025

Parent Fact Sheet

The Best Start, Best Life reforms are the most significant change to Victoria's early childhood sector in a generation, and a key part of these reforms is actively listening and responding to the feedback of parents and guardians.

The Kindergarten Parent Opinion Survey is an annual, anonymous online survey where parents, carers and guardians can provide their views about what's going well at their child's kindergarten, and where improvements could be made.

The survey includes questions on parent satisfaction with the quality of the kindergarten or Pre-Prep program and the factors that are important to them in choosing their child's kindergarten service.

When does the 2025 survey take place?

The survey will be open from Monday 13 October to Friday 7 November 2025.

Why is the survey important?

Understanding what is working well and identifying any areas for improvement will help your service to provide the best possible kindergarten experience for children and families.

How long does the survey take?

The survey will only take a few minutes to complete.

Who can participate in the survey?

Parents, carers and guardians of children enrolled in a funded Three-Year-Old, Four-Year-Old or Pre-Prep kindergarten program can complete the survey.

The survey is not compulsory; however, your participation contributes to the improvement in quality of kindergarten programs in Victoria.

Is the survey anonymous?

Yes, the survey is anonymous. We do not ask you to add your name or any identifying information when completing the survey. Your kindergarten will only receive a report summarising the responses if 5 or more families complete the survey.

We also encourage you to provide your kindergarten with direct feedback at any time throughout the year, particularly if you have a concern regarding your child that you would like addressed immediately.

How do I complete the survey?

Your kindergarten service will send you an email or SMS with a link to complete the survey online. If you have not received the survey, you can ask your kindergarten to resend it to you.

The survey can be completed on a smartphone, tablet or desktop computer.

Privacy statement

No identifying information of participants is collected in the survey. Participants remain completely anonymous. The department is committed to protecting the privacy, confidentiality, and security of personal information. The department and the Social Research Centre are required to comply with the Privacy and Data Protection Act 2014 and the Health Records Act 2001. The Social Research Centre also adheres to the Privacy (Market and Social Research) Code 2014. For questions about the survey call 1800 255 668 or email: parentsurvey@srcentre.com.au.