

Arrival sign in sign out (SISO)

Information for families about Arrival SISO for sessional kindergarten

Kindergartens collect attendance data when families sign their children in and out each day. Currently this might be done using paper sign in sheets or a digital system.

Beginning in 2026, kindergartens must report this data to the Victorian Department of Education. The department will use this information to support kindergarten attendance as part of the Preschool Reform Agreement, so that all Victorian children receive the full learning and development benefits of a quality early childhood education.

To support data reporting, some kindergartens that use paper sign in sheets to record attendance will be moving to a digital sign in sign out system called Arrival SISO.

What is Arrival SISO?

Arrival SISO allows families to sign their child in and out of kindergarten sessions using a device at the kindergarten service.

How do I get started with Arrival SISO?

Step 1: Your kindergarten service will let you know when they will start using Arrival. Parents and authorised nominees (people permitted to collect a child) will be provided with a temporary personal identification number (PIN) to access the system.

Step 2: When you use Arrival SISO for the first time, you will be prompted to enter your mobile number and your temporary personal identification number (PIN) on the device's screen. You will then be prompted to reset your PIN.

Step 3: You will use your new PIN and your mobile number to sign your child in and out of kindergarten each day.

What if I don't have a mobile phone number?

If you or someone else that is authorised to drop off and collect your child does not have a mobile phone number, a member of staff at your kindergarten can sign your child in and out.

How do I sign my child in and out of a kindergarten session?

Signing your child in and out of a session is a simple process:

1. You will enter your mobile number and PIN into the system
2. You will be prompted to sign your child in or out of the selected session
3. If your child has missed a previous session, for example due to illness, you will also be prompted to select a reason for their absence.

To find out more about how your data is used by the department see the kindergarten attendance data collection factsheet: <https://www.vic.gov.au/sites/default/files/2025-05/Arrival-kindergarten-attendance-data-collection-factsheet.pdf>

Link to the Preschool Reform Agreement: <https://www.education.gov.au/early-childhood/about/preschool/preschool-reform-agreement>