|  |
| --- |
| **DESKTOP COMPUTERS**  **STAFF OFFER** |
| **DELL Australia Pty Ltd** |
| **(ABN: 4600 3855 561)** |

**Current from January 2013**

|  |
| --- |
| **CONTENTS** |
| 1. **What’s available?** |
| **How do I order?** |
| **How do I order if I’m a staff member (for personal use)?** |
| **How do I obtain Hardware Support?** |
| **Who do I contact if I have a query about the Contract?** |
| **What are the Technical Specifications of the Products?** |

1. **What’s Available?**

The following table summarises the configurations of the desktop computer models available. Options to upgrade each model are provided below. More detailed technical specifications are included later in this schedule.

All purchase orders should include correct product codes and pricing from the list provided below.

| **Product Code** | **Product** | **Price $** | |
| --- | --- | --- | --- |
| **Ex-GST** | **Inc-GST** |
|  | **Entry Level Desktop – Model 1** |  |  |
| [**Optiplex 3010SF**](http://www.dell.com/au/business/p/optiplex-3010/pd.aspx?c=au&cs=aubsd1&l=en&s=bsd&~ck=mn) **–Q#** **19401977** | Intel(R) Pentium(R) G860 Processor (3.0GHz,3MB, w/ Intel(R) HD Graphics), OptiPlex 3010 Small Form Factor Chassis with Standard Power Supply, 4GB (1x4GB) Non-ECC DDR3 1600MHz SDRAM Memory, 500GB 7200 RPM 3.5" 512e/4k SATA Hard Drive, 8X Max Slimline DVD+/-RW, Dell Professional P2212H 21.5" HAS Wide Monitor, VGA/DVI, 1GB AMD RADEON HD 7470,LP,with DVI-VGA Adapter, Internal Dell Business Audio Speaker, Dell(TM) MS111 USB Optical Mouse, Dell KB212-B USB Entry Business Keyboard, Windows(R) 7 Home Premium 32bit, 4 Yr Next Business Day Onsite Service. | **$663.00** | **$729.30** |
|  | **Standard Desktop – Model 2** |  |  |
| [**Optiplex 9010 AIO**](http://www.dell.com/au/business/p/optiplex-9010-aio/pd.aspx?c=au&cs=aubsd1&l=en&s=bsd&~ck=mn) **– Q#** **19401979** | Intel(R) Pentium(R) G860 Processor (3.0GHz,3MB, w/ Intel(R) HD Graphics), OptiPlex(TM) 9010 AIO Chassis w/ up to 90 Percent PSU, Non-touch with Camera, 4GB(1x4GB) DDR3 SDRAM Memory 1600MHZ, 500GB 7200 RPM 3.5" SATA Hard Drive, 8X 12.7 SATA Trayload DVD+/-RW, Dell(TM) 23" Monitor (Integrated WLED Full HD Standard Non Touch Screen), Intel(R) Integrated Graphics HDMI/VGA, Dell(TM) MS111 USB Optical Mouse, Dell KB212-B USB Entry Business Keyboard, Windows(R) 7 Home Premium 32bit, 4 Yr Next Business Day Onsite Service | **$799.00** | **$878.90** |

The above configurations maybe modified using any of the components below. Please ensure that the correct component and pricing is detailed in the purchase order.

|  |  |  |
| --- | --- | --- |
| **Processor Upgrades** | **Ex GST** | **Inc GST** |
| Call for pricing | Call | Call |
| **Memory Upgrades** |  |  |
| 8GB (2x4GB) Non-ECC DDR3 1333MHz SDRAM Memory from 4GB | $45.00 | $49.50 |
| **Hard Drive Upgrades** |  |  |
| 1TB 7200 RPM 3.5" SATA Hard Drive | $55.00 | $60.50 |
| **Display Upgrades** |  |  |
| Dell (TM)UltraSharp U2311H 23" Wide Screen Flat Panel LCD Monitor | $45.00 | $49.50 |

1. **How do I order?**

Orders for products should be faxed or emailed to DELL. Please ensure your purchase order contains a valid quote number, delivery address, contact name & number. It is best to follow up with an email or phone call to ensure I have received your order, to avoid delays.

**Placing an order via leasing:**

To process an order via a third party leasing company there is additional documents required. A letter from the leasing company stating that the funds are supplied by them to the school and that the invoice will be billed to them (Billing details required). In addition to this, Dell requires you to fill in a third party leasing to proceed.

For assistance with ordering, quotes or information:

**Dell Direct:**

Primary Schools:[Shammas\_Iftikhar@Dell.com](mailto:Shammas_Iftikhar@Dell.com) or call 02 8972 5252 Fax: 02 8972 6252

Secondary Schools: [kaine\_dennehy@dell.com](mailto:kaine_dennehy@dell.com) or call 02 8972 5161 Fax: 02 8972 6161

**Dell Accredited Education Reseller:**

**Dataflex Victoria Pty Ltd**

### Support Phone – 02 62951999 (Mellisa Willumsen)

### Support Email Address – [education@dataflex.com.au](mailto:education@dataflex.com.au)

### (Southern Regional Manager) 0427 104 065 Michael Cefai

### Email – [michael.cefai@dataflex.com.au](mailto:michael.cefai@dataflex.com.au)

**FAX :** 0262953400

1. **How do I obtain hardware support?**

**Schools**

Dell Technical Support for desktop and notebook computers is available 24x7 on 1800 060 889

The contract provides for next business day onsite warranty of the issue being logged with the supplier (excluding weekends and public holidays).

The desktop computer will be restored to full working order within twenty-four (24) elapsed hours of the initial arrival of the authorised technician (excluding weekends and public holidays)

DELL will ensure that products that are not able to be serviced on-site will be replaced with a product of similar or better capacity within twenty-four (24) elapsed hours of the initial arrival of the authorised technician (excluding weekends and public holidays)

DELL will ensure that products that are not able to be restored to full working order will be temporarily or permanently replaced by a product of similar or better capacity within forty eight (48) elapsed hours of the initial arrival of the authorised technician (excluding weekends and public holidays)

DELL will ensure that the restored or replaced product has been tested by the authorised technician prior to leaving the Customer’s site to the customer’s satisfaction, such that the product is able to be used for normal work purposes.

DELL will ensure the availability of the person placing a request for support (or his/her representative) before attending on site.

Hours of Service:

DELL will provide on site services during the Customer’s normal business hours. In the case of schools, this is generally between the hours of 8.30am and 3.30pm on each school day

DELL will to provide help desk services from 8:00am to 5.00pm from Monday to Friday for normal working days.

**For Staff (purchases for personal use)**

For all hardware enquiries call DELL on 1800 060 889 or register a support call at the following website <Http://support.ap.dell.com>

1. **Who do I contact if I have a query about the Contract?**

Enquiries relating to the contract with Dell Computers should be directed by e-mail the Information Technology Division’s Contract Management Office to [ict.contracts@edumail.vic.gov.au](mailto:ict.contracts@edumail.vic.gov.au)

1. **What are the Technical Specifications of the Products?**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| [**Dell Optiplex 3010SF**](http://www.dell.com/au/business/p/optiplex-3010/pd.aspx?c=au&cs=aubsd1&l=en&s=bsd&~ck=mn) | | | | | | | | |
| The OptiPlex 3010 is designed to seamlessly integrate into the office environment and flexibly support users’ needs. Choose from three different chassis that are all optimized to maximize desk space: mini-tower, desktop, and small form-factor. The Dell OptiPlex 3010 shares the same visual identity as other OptiPlex models to offer a consistent look across the portfolio, and an All-in-One stands solution enable deployment as a single device with up to 24”displays. | | | | | | | | |
| **Feature** | | **Technical Specification** | | | | | | | | |
| Processors1 | | Intel® 3rd generation Core™ i5 Quad Core; Core™ i3 Dual Core and Pentium® Dual Core (coming soon);  Intel® 2nd generation Core™ i3 Dual Core, Pentium® Dual Core and Celeron® | | | | | | | | |
| Chipset | | Intel® H61 Express Chipset | | | | | | | | |
| Operating System Options1 | | Microsoft® Windows® 7 Home Basic SP1 (32/64 bit), Microsoft® Windows® 7 Home Premium SP1 (32/64 bit), Microsoft® Windows® 7 Professional SP1 (32/64 bit), Microsoft® Windows® 7 Ultimate SP1 (32/64 bit)  Ubuntu® Linux | | | | | | | | |
| Graphics Options4 | | Integrated Intel® HD Graphics 2500/4000 (3rd gen Core™ i3/i5 CPUs); Integrated Intel® HD Graphics 2000/3000 (2nd gen Core™ i3 CPUs); Integrated Intel® HD Graphics (Pentium® Dual Core and Celeron®);  Optional 1GB AMD RADEON HD 7570; optional 1GB AMD RADEON HD 7470 | | | | | | | | |
| Memory1,5 | | Two DIMM slots; Non-ECC dual-channel 1333MHz and 1600MHz DDR3 SDRAM, up to 8GB | | | | | | | | |
| Networking | | Integrated Realtek LOM, optional Broadcom BCM95722 PCIe card, optional Dell 1520 PCIe 802.11n WLAN, optional Dell 1530 PCIe 802.11n WLAN (post launch) | | | | | | | | |
| I/O Ports | | 8 External USB 2.0 ports (2 front, 6 rear) and 2 Internal USB 2.0; 1 RJ-45; 1 VGA; 1 HDMI (optional DVI dongle); Front Panel: Mic-in, Headphone out; Back Panel: Mic-in/Line-in, Line-out; optional Parallel/Serial PCIe card (MT); optional Parallel PCIe card (DT & SFF); optional PS2/Serial dongle; optional USB 3.0 PCIe card | | | | | | | | |
| Removable Media Options | | DVD+/-RW; DVD-ROM; Dell 19 in 1 Media Card Reader (MT & DT only) | | | | | | | | |
| Hard Drives6 Options | | 3.5” Hard Drives: up to 1TB 7200 RPM SATA 3.0Gb/s  Supports Dell’s Flexible Computing Solution diskless option | | | | | | | | |
| Chassis1 | |  | | Minitower (MT) | | Desktop (DT) | | Small Form Factor (SFF) | | |
| Dimensions  (H x W x D)  Inches/(cm) | 14.2 x 6.9 x 16.4 /  (36.0 x 17.5 x 41.7) | | 14.2 x 4.0 x 16.1 /  (36.0 x 10.2 x 41.0) | | 11.4 x 3.7 x 12.3 /  (29.0 x 9.3 x 31.2) | |
| Min. Weight (lbs/kg) | 19.55 / 8.87 | | 16.67 / 7.56 | | 12.57 / 5.70 | |
| Number of Bays | 2 internal 3.5”  2 external 5.25” | | 1 internal 3.5”  1 external 5.25” | | 1 internal 3.5”  1 external 5.25” (slimline) | |
| Expansion Slots | 1 full height PCIe x16  3 full height PCIe x1 | | 1 half height PCIe x16  3 half height PCIe x1 | | 1 half height PCIe x16  1 half height PCIe x1 | |
| Power Supply7 Unit (PSU) | Standard 265W PSU Active PFC or optional 265W up to 90% (80 PLUS® GOLD certified) Efficient PSU; Energy Star 5.2 compliant, Active PFC | | Standard 250W PSU Active PFC or optional 250W up to 90% (80 PLUS® GOLD certified) Efficient PSU; Energy Star 5.2 compliant, Active PFC | | Standard 240W PSU Active PFC or optional 240W up to 90% (80 PLUS® GOLD certified) Efficient PSU; Energy Star 5.2 compliant, Active PFC | |
| Peripherals Options1 | | Monitors1:  Dell Entry Standard and Widescreen Flat Panel Analog:  Dell E170S, E190S, E1709W, E1911, E1912H, E2011H, E2210, E2211H, E2311H  Dell Professional Digital Standard and Widescreen Flat Panel:  Dell P170S, P190S, P1911, P2012H, P2210, P2212H, P2312H, P2412H  Dell UltraSharp Digital Standard and Widescreen Flat Panel, Adjustable Stand:  Dell 2007FP, U2212HM, U2312HM  Consumer Flat Panels:  Dell D1920 | | | | | | | | |
| Keyboards: Dell USB Entry Keyboard, Dell Multimedia Pro Keyboard | | | | | | |
| Mouse: Dell USB Optical Mouse, Dell Laser Mouse | | | | | | |
| Audio Speakers: Internal Dell Business audio speaker, Dell AX210 2.0 Desktop Speakers; Dell AX510 Sound Bar Speakers | | | | | | |
| Security Options1 | | Dell Data Protection|Encryption (SW only), Chassis lock slot support, optional Chassis Intrusion Switch, Setup/BIOS Password, I/O Interface Security, Dell Secure Works, BIOS support for optional Computrace8 | | | | | | | | |
| Systems Management Options9 | | In-Band Systems Management | | | | | | | | |
| Environmental & Regulatory Standards | | Environmental Standards (eco-labels): ENERGY STAR 5.2, EPEAT Registered12, CECP, WEEE, Japan Energy Law, South Korea Eco-label, EU RoHS, China RoHS  Other Environmental Options: Carbon Off-set; Asset Resale and Recovery | | | | | | | | |
| Warranty | | Limited Hardware Warranty10; Standard 3-year On Site Service after Remote Diagnosis11 (3-3-3); Optional 3-year Dell ProSupport™; 4 year and 5 year service and support options3 | | | | | | | | |
| Configuration Services3 | | Factory Image load. BIOS Customization. Hardware Customization, Asset Tagging and Reporting. | | | | | | | | |

|  |
| --- |
| [**Optiplex 9010 AIO**](http://www.dell.com/au/business/p/optiplex-9010-aio/pd.aspx?c=au&cs=aubsd1&l=en&s=bsd&~ck=mn) |
| The OptiPlex 9010 All-in-One’s sleek design seamlessly fits into the office environment by integrating a high-definition display panel and powerful computer into one device. The  integrated power supply, VESA mounting, and optional wireless mouse and keyboard make the 9010 All-in-One easy to deploy and deliver a stylishly clean design that preserves precious desk space. |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Feature** | **Technical Specification** | | | |
| Processors4 | Intel® 3rd generation Core™ i7/i5 Quad Core, i3 Dual Core (Post launch) and Pentium® Dual Core (Post launch);  Intel® 2nd generation Core™ i3 Dual Core, Pentium® Dual Core; Intel vPro™ Technology available on select processors | | | |
| Chipset | Intel® Q77 Express Chipset | | | |
| Operating System Options | Microsoft® Windows 7® Home Basic (32/ 64 bit) (select countries), Microsoft® Windows 7® Home Premium (32/64 bit), Microsoft® Windows 7® Professional (32/64 bit), Microsoft® Windows 7® Ultimate (32/64 bit)  Ubuntu® Linux (select countries) | | | |
| Panel | 23” WLED, 1920x1080 FHD resolution with anti-glare coating | | | |
| Graphics Options5 | Integrated Intel® HD Graphics 2500/4000 (3rd generation Core i3/i5/i7 CPUs); Integrated Intel® HD Graphics 2000/3000 (2nd generation Core i3 CPUs); Integrated Intel® HD Graphics (Pentium® Dual Core CPU); | | | |
| Memory6 | Up to 2 SODIMM slots; Non-ECC dual-channel 1600MHz DDR3 SDRAM, up to 16GB | | | |
| Networking | Integrated Intel® 82579LM Ethernet LAN 10/100/1000  Optional Dell Wireless 1530 half-mini PCIe WLAN card (802.11n); optional Intel® Wireless 6235 half-mini PCIe WLAN + Bluetooth card (802.11n) | | | |
| I/O Ports | 4 External USB 3.0 ports (2 side, 2 rear) and 4 External USB 2.0 ports; 1 RJ-45; 1 VGA; 1 HDMI; 2 PS/2; 1 Line-in (stereo/microphone), 2 Line-out (1 side for headphone/1 rear for speaker) | | | |
| Removable Media Options | Dell 8-in-1 Media Card Reader (standard)  Optional Blu-ray Reader Drive; optional DVD+/-RW; optional DVD-ROM | | | |
| Hard Drives7 Options | 3.5” Hard Drives: up to 1TB 7200 RPM  2.5” Hard Drives: 500GB Hybrid; 320GB 7200 RPM FIPS SED, 128GB Solid State Drive | | | |
| Chassis | Dimensions  (H x W x D)  Inches/(cm) | | 15.2 x 22.6 x 2.7 /  (38.6 x 57.4 x 6.8) | |
| Stand Depth Inches/(cm) | 8.7 / (22) | |
| Min. Weight (lbs/kg) | 16.8 / 7.6 | |
| Stand Weight (lbs/kg) | 5.28 / 2.4 | |
| Number of Bays | 1 internal 3.5” | |
| Expansion Slots | 1 miniPCIe connector | |
| Power Supply8 Unit (PSU) | 200W up to 90% Efficient PSU; ENERGY STAR 5.2 compliant, Active PFC | |
| Camera type | Optional fixed 1.3 MP webcam with sliding door | |
| Peripherals Options | Second Monitors4:  Dell Entry Standard and Widescreen Flat Panel Analog:  Dell E170S, E190S, E1911, E1912H, E2011H, E2210, E2211H, E2311H  Dell Professional Digital Standard and Widescreen Flat Panel:  Dell P170S, P190S, P1911, P2012H, P2210, P2212H, P2312H, P2412H, P2712H  Dell UltraSharp Digital Standard and Widescreen Flat Panel, Adjustable Stand:  Dell 2007FP, U2212HM, U2312HM, U2410, U2412M, U2711, U3011 | | | |
| Keyboards: Dell USB Entry Keyboard, Dell Wired Business Multimedia Keyboard, Dell Smartcard Keyboard, Dell Wireless Keyboard | | |
| Mouse: Dell USB Optical Mouse, Dell Laser Mouse, Dell Wireless Mouse (sold with Dell Wireless Keyboard) | | |
| Audio Speakers: Internal Dell audio speaker (standard) | | |
| Security Options1 | Trusted Platform Module6 (TPM) 1.2, Dell Data Protection|Access, Dell Data Protection|Encryption, Chassis lock slot support, optional Chassis Intrusion Switch, Setup/BIOS Password, I/O Interface Security, optional Smart Card keyboards, Intel® Trusted Execution Technology, Intel® Identity Protection Technology, Intel® Anti-Theft Technology, Dell Secure Works, BIOS support for optional Computrace7 | | | |
| Systems Management Options10 | Intel® vPro Technology (iAMT 8.0) ) including Dell unique vPro extensions; Intel® Standard Manageability; No Out of Band Systems Management | | | |
| Environmental & Regulatory Standards | Environmental Standards (eco-labels):ENERGY STAR 5.2, EPEAT Registered1, CECP, WEEE, Japan Energy Law, South Korea Eco-label, EU RoHS, China RoHS  Other Environmental Options: Carbon Off-set; Asset Resale and Recovery Service | | | |
| Warranty | Limited Hardware Warranty11; Standard 3-year Next Business Day On Site Service after Remote Diagnosis12 (3-3-3); Optional 3 year Dell ProSupport offers premium support from expert technicians and 24x7 global availability4. | | | |
|  |