

# VITS SERVICES DIRECTORY

Thank you for choosing VITS as your preferred supplier of quality language services. Accessing our services is simple and efficient through the options underneath.

## For ALL Onsite Interpreter Bookings

The most efficient service is provided through our online Client Portal. If you require access to our Online Booking System, please ask your VITS contact or any of our Customer Service Representatives for more information.

To access our <b>Online Booking System</b>	<a href="http://client.vits.com.au">http://client.vits.com.au</a>
<b>Emergency</b> enquiries (24 hours, 7 days a week)	<b>03 9280 1900</b>
To book by <b>telephone</b> (24 hours, 7 days a week)	<b>03 9280 1955</b>
To book by <b>email</b>	<a href="mailto:interpreting.bookings@vits.com.au">interpreting.bookings@vits.com.au</a>

## For ALL Translations Requests

To access our <b>Online Booking System</b>	<a href="http://client.vits.com.au">http://client.vits.com.au</a>
To email a translations request	<a href="mailto:translations@vits.com.au">translations@vits.com.au</a>
<b>Telephone</b> enquiries about written translations	<b>03 9280 1941</b>

## For ALL your Feedback

To <b>email</b> your compliments and complaints	<a href="mailto:feedback@vits.com.au">feedback@vits.com.au</a>
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## For connection to a Telephone Interpreter

Please call the language specific number at the time you require a telephone interpreter and enter your client pin when prompted to do so.

Vietnamese, Bosnian, Amharic	<b>03 9280 1901</b>
Greek, Somali, Korean	<b>03 9280 1902</b>
Turkish, Polish, Cambodian	<b>03 9280 1903</b>
Arabic, Serbian, Mandarin	<b>03 9280 1904</b>
Italian, Macedonian, Cantonese	<b>03 9280 1905</b>
Spanish, Croatian, Russian	<b>03 9280 1906</b>
Dari, Dinka, Sudanese	<b>03 9280 1908</b>
Persian, Burmese, Thai	<b>03 9280 1909</b>
All other languages	<b>03 9280 1907</b>

## General Enquiries

All other enquiries, including Finance	<b>03 9280 1941</b>
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A GOVERNMENT  
BUSINESS ENTERPRISE

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